FISCAL YEAR 2021–22
FIRST QUARTER
(JUL-SEP 2021)

PAGE NO.

President and CEO Report

December 2021

Overview	2
Finance	3
Grant Management	(
Park Library Project	
Public Services	Ç
Programming, Events, & Outreach	1
The American Place	15
Hartford History Center	19
The Digital Library Lab	22
Communications	23
Development	28
Human Resources	30





JULY-SEPTEMBER 2021

at a glance







50,265
SYSTEMWIDE VISITS



6.6K

ENGAGEMENTS ON INSTAGRAM

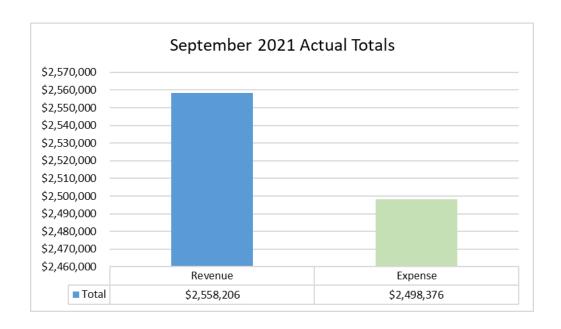




Fiscal Year 2022 - Operating Budget Summary As of September 30, 2021 - 25% through Fiscal Year

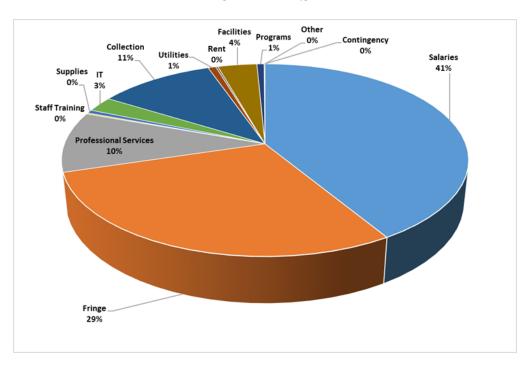
For the period ending 9/30/21, the Hartford Public Library has expended an estimated total of \$2,498,376 which represents 23.5% of the revised operating budget of \$10,627,200. HPL has also collected an estimated \$2,558,206 in operating funds, or 24.1% of the Fiscal Year 2022 budget.

	FY22 Budget	et FY22 Actual		Variance		%
Revenue	\$ 10,627,200	\$	2,558,206	\$	8,068,994	24.1%
Expense	\$ 10,627,200	\$	2,498,376	\$	8,128,824	23.5%
Variance		\$	59,830.30	\$	(59,830.30)	



finance (revenue)

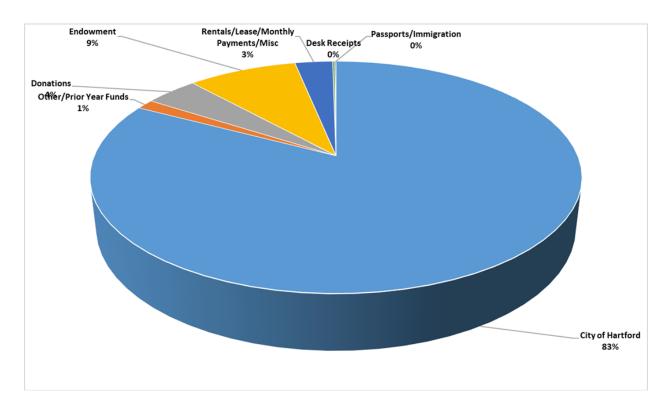
TOTAL EXPENSE



Expense	FY22 Budget	FY22 Actual	Variance	%
Salaries	\$5,665,100	\$1,032,109	\$4,632,991	18.2%
Fringe	\$2,583,832	\$724,434	\$1,859,398	28.0%
Professional Services	\$695,231	\$254,568	\$440,663	36.6%
Staff Training	\$86,775	\$5,087	\$81,688	5.9%
Supplies	\$124,400	\$14,040	\$110,360	11.3%
IT	\$251,400	\$64,038	\$187,362	25.5%
Collection	\$536,282	\$270,882	\$265,400	50.5%
Utilities	\$88,050	\$18,095	\$69,955	20.6%
Rent	\$40,380	\$5,000	\$35,380	12.4%
Facilities	\$398,050	\$91,188	\$306,862	22.9%
Programs	\$157,700	\$16,869	\$140,831	10.7%
Other	\$0	\$2,065	-\$2,065	100.0%
Contingency	\$0	\$0	\$0	0.0%
Total	\$10,627,200	\$2,498,376	\$8,128,824	23.5%

finance (revenue)

TOTAL REVENUE



Revenue	FY22 Budget	FY22 Actual	Variance	%
City of Hartford	\$8,460,590	\$2,115,147	\$6,345,443	25.0%
Other/Prior Year Funds	\$313,000	\$35,030	\$277,970	11.2%
Donations	\$600,000	\$106,282	\$493,718	17.7%
Endowment	\$753,818	\$219,201	\$534,617	29.1%
Rentals/Lease/Monthly Payments/Misc	\$433,292	\$75,855	\$357,437	17.5%
Desk Receipts	\$29,000	\$4,455	\$24,545	15.4%
Passports/Immigration	\$37,500	\$2,235	\$35,265	6.0%
Total	\$10,627,200	\$2,558,206	\$8,068,994	24.1%

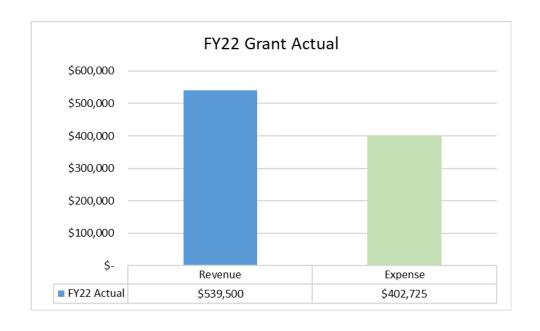
grant management

Fiscal Year 2022 - Grant Budget Summary As of September 30, 2021 - 25% through Fiscal Year

	FY22 Budget	FY22 Actual		Variance		%
Revenue	\$ 1,652,237	\$	539,500	\$	1,112,737	32.7%
Expense	\$ 1,652,237	\$	402,725	\$	1,249,512	24.4%
Variance		\$	136,775.00	\$	(136,775.00)	

Grant Activity for 1st QT (July-September 2021)

	AWA	RDED	PEN	DING	DECLI	NED
	NUMBER	AMOUNT	NUMBER	AMOUNT	NUMBER	AMOUNT
Government	4	\$454,950	3	\$972,983		
Foundations	2	\$48,000	1	\$50,000		
Corporation	1	\$15,000	0	\$0		
TOTAL	7	\$517,950	4	\$1,022,983	0	\$0



Park Library Project

The first quarter of this year was focused on the completion of the new Park Library, a temporary certificate of occupancy was received during this quarter. All of the building envelope work was completed and installation of mechanical and security systems. Facilities staff were trained on the operation and maintenance of equipment HVAC equipment, lighting and other building technology. All of the rooms on the second floor were completed and flooring and painting were completed throughout the facility. Technology and furniture arrived, and installation work began. All remaining work was being addressed in anticipation of the certificate of occupancy inspection.

Park Street Library @ the Lyric Grand Opening

» A grand opening celebration was held October 2nd for the new Park Street Library at the Lyric and was well-attended by the community at large, with a total of 494 visits for the day! The event had different elements that shined a light on the diverse cultures of the Frog Hollow neighborhood. Festivities for the day started at a local community open space known as the Artbox, where local artists Yesenia Garcia, Lindaluz, and Mercury guided participants in mask making and poster making for a parade. The parade was led by the Hartford Hot who played a popular Latin song named "Despacitio" from the Artbox to the new library location. Park Street was in full celebration as people lined the sidewalks to see the parade, clap, and cheer. Before entering the building, a few words were shared by HPL President and CEO Bridget Quinn; HPL Board Chair Greg Davis; HPL Customer Experience Officer Leticia Cotto; HPL Board Member Ana Alfaro; State Representative Minnie Gonzalez; Chair of the Park Legacy Campaign Marilda Gandara; Mayor Luke Bronin; former Hartford Mayor Pedro Segarra, and Park Street Library Manager Graciela Rivera. Tears of joy were shed by those bearing witness to this moment in history. A block party was held for the remainder of the day, and the streets were closed from the corners of Broad, Park, and Ward Streets. The crowd was free to explore the building, check-out books and dvds, glanced at the Frog Hollow exhibit on the 2nd floor, enjoyed the food trucks and musical performances. It was truly a community wide effort to put forth this event.

MUSIC PERFORMANCES BY:

- · De 4 Ahwee & Co with friends from Trinity Steel
- · DJ Connie Carmona
- · YOUmedia Hartford
- · Bomba Ashe
- · Latin Essence Jazz Group





THANK YOU TO SPONSORS:

- · SINA
- · La Diferente Radio
- · Eversource-provided volunteers
- · Trinity College-provided volunteers
- · The Hispanic Health Council
- · Hartford Youth Service Corp
- · Hartford Athletic
- · Boy Scouts Troop 105-Hartford
- Templo Fe -Pasture Robert, let us borrow their parking lot at 1019 Broad St.
- · The ArtBox -Raul Irrizarry
- The City of Hartford and The Hartford Police Dept. for providing Parade & road closure support
- · Budget Printing- 1718 Park Street
- · The Frog Hollow NRZ
- · Fiesta Time
- Love Your Block Grant recipients -Marcus and Rhodee

BUSINESSES INVOLVED:

- · El Bori Food Truck
- · Ice Cream for a Dream
- · La Güera Food Truck
- · Shaddai Potatoes & More
- · Fiesta Time
- · Hennah by Yasmeen
- · Face painting by Joy Monro









Access to Information and Services that Contribute to Well-Being

- » The Downtown Library continued to be open to the public six days a week for computer use and services by appointment. HPL re-opened the renovated Children's Department in July as well as the Albany and Dwight libraries two days a week. This quarter HPL saw:
 - · 50,265 visits
 - · 138 municipal IDs created
 - · 33,236 items checked out
 - · 8,479 computer sessions and 7,449 wifi sessions
 - · 6,257 reference questions answered
- » As of July, HPL's Board of Directors unanimously approved the elimination of fines for all HPL cardholders. HPL will no longer charge fines for overdue materials and any fines currently on the cardholders' accounts were deleted. In 2018, HPL went fine free for children and young adults. This year's unanimous vote extends fine free to adult card holders. "I applaud our Board of Directors for their vision. Universal fine free aligns with our mission, improves customer relations, removes barriers to additional library resources and reaffirms our commitment to the community and our dedication to service," said Bridget E. Quinn, HPL President and CEO. In celebration of going fine free, anyone who checked out an item in July using their HPL card was entered to win one of seven Kindle Fires.
- » On July 12th, the Barbour Library collaborated with Abigail Moore from Foot Wear With Care, Police Officer Barrett, and Hartford Healthcare to give COVID vaccine shots and free sneakers to 20 people experiencing homelessness.



» HPL partnered with the Mayor's office to help Hartford residents file for the Child Tax Credit. Knowing that close to 30% of Hartford residents do not have broadband internet at home, HPL stepped up to help people access the online tool at the library. Staff were trained to know how to determine if someone is eligible to apply, and what kinds of questions are asked on the form. A laptop was made accessible at the service desk so staff could walk customers through the form, step by step, in a secure and private manner. While the tool is available in English and Spanish, Spanish-speaking staff are available to help with any questions.

Summer Learning

HAVE A SUMMER ADVENTURE WITH HPL: READING COLORS YOUR WORLD

» This year, the Programming Department worked alongside Public Services staff and Youth and Family Services to create a Summer Learning program for adults parallel to the Youth Summer Learning program. Hartford Public Library's Summer Adventure for 2021, "What Colors Your World?", featured many learning opportunities for all ages around art and creativity. Adult summer adventure participants used a customized Hartford Prints-created adult coloring page featuring many beloved Hartford scenes to track their summer learning



progress. 76 adults participated in Summer Adventure by completing activities and coloring in the coloring page.

» The adult summer adventure also offered many art workshops hosted by local artists and musicians. In July, HPL hosted a "Paint Your Own Picasso Self-Portrait" workshop. There was a 300% increase in participation in this year's Summer Learning Adventure, a true Boundless collaboration! We could not have been more excited to see our vision of having one program for the two organizations come to fruition with these spectacular results!

public services (continued)

- A reimagined program delivery was done through internal and Boundless committee work which began in January
- 1,029 participants system wide, all branches were represented in registrations
- · Approximately 900 HPS students participated in some way
- 550 Digital Learning Log responses system wide which included 20 minutes of reading per day as well as other interactive activities including programs at HPL and STEM activities at the Library and at homes.

Supportive Community for Child and Adult Learning

- Dwight Library partnered with the Parkville Senior Center to provide programming every Tuesday. A wide variety of programs were offered, including Bingo. Activities included creating Cancer Awareness keychains and writing an acrostic poem.
- The Downtown Children's Room, as well the Branch Libraries, hosted a rich array of indoor and outdoor summer programs with music, hip-hop dance workshops, hula hoop, double dutch, RAPoetry, jewelry making, and henna tattoos.
- Boundless Librarian Alexa Esposito and Outreach Librarian Katherine Trouern-Trend were co-coordinators of the Summer Camp program. They prepared program kits and books for 25 summer camps, delivered books and program kits to 19 camps, scheduled summer camp participation in 35 library programs (in-person and live-virtual) across the library system, scheduled 19 outreach visits for youth librarians to school-based summer camps serving 512 students. Over 2,000 books were distributed to campers to help stem summer slide and build at home libraries.





Teen Services

- During the month of July, HPL debuted "Robot Recess" to highlight our new STEM Lab on the Go kits available for check out. A group of 40 high school students attended as part of their camp and were amazed to discover that the featured kits were available for check-out! Popular kits included Botzees, Dash Robot and Ozobots.
- The Teen Intern program through ReadyCT provided eight interns to YOUmedia for July and August. Five of the interns were recent immigrants to the US and English language learners. They worked with YOUmedia mentors to learn music production, build 3D models, and study photography.
- The Boundless Enrichment program at Hartford High ran four programs during the July to September quarter, fulfilling four different program categories: English Club (Academics), Soccer Study Hall (Enrichment), Anime Club (Recreation), and the ReadyCT Internship Program (Workforce Development).





programming, events, & outreach

HPL's Public Programming Department offered a total of 23 in-person programs with a total attendance of 484 attendees.

HARTFORD CHANGEMAKERS

- » HPL hosted the second annual Hartford Changemakers summer program to celebrate Hartford BIPOC historical changemakers led by local artists. The Hartford History Center, Public Programming Department, Production and Programming Coordinator, and Branch locations collaborated this year to host the following art workshops across the City of Hartford in HPL Branch neighborhoods.
 - "Dancing Outside" with Chantal Edwards at Dwight Branch
 - · "Documentary Photography" at Albany Branch
 - "Storytelling The Drama and Drums of Civil Justice" at Downtown Branch
 - "Urban Gardening & Family Recipes" with Jocelyn Cerda at Barbour Street community garden
 - "Mural for Black Firefighters" with Lindaluz Carrillo and Kayla Farrell at the Phoenix Society Building
 - · "Mask Making" with Yesenia Garcia at Artbox
 - "Outdoor Sculpture Making" with Mercury at Artbox
- » The two workshops at the Artbox, a vacant lot near the old Park Branch, created artwork that would later be used in the Grand Opening of the Park Street Library @ The Lyric.
- » The mural workshop artists partnered with The Phoenix Society, an organization of retired and active Black firefighters of the Hartford Fire Department, to research and paint an homage to Hartford's first African American Firefighter William Henry Jacklyn.

GET ON UP! SUMMER CONCERT SERIES

- » Funded by the Evelyn Preston Memorial Fund, the Get on Up! outdoor summer music series was a grant co-written with HPL branch managers. The goal was to get Hartford residents out of the house and out on the street for these high-energy live music performances outside each of HPL's branch locations.
- » Dancer Savana Jones performed throughout the series and encouraged attendees of all ages to dance and have fun.
- » The series featured Hartford region bands, including FriendZ World Music, Ed Fast & Conga Bop, Orquesta Afinke, The Lost Tribe, Hartford Proud Drill and Drum Corps, and Amandla Band.





programming (continued)







HARTFORD BOOK FESTIVAL

- » Hartford's L.I.T. (Literary Integrated Trailblazers), a group of Black writers, poets, authors, and entrepreneurs in the Hartford region, co-hosted the 3rd annual Hartford Book Festival. After a completely virtual event in 2020, this festival was a hybrid event of in person and virtual programming.
- » The festival featured over 32 local authors and vendors, writing and poetry workshops, a puppet show from artist lyabo Mandingo, and performance by the powerful spoken word group When Women Speak.

COMMUNICO

» HPL transitioned to a new room reservation and events calendar system, Communico, which went live to the public on September 1st. The system features a more attractive and user-friendly events calendar for the entire library system, as well as a more comprehensive room reservation system.

LIBRARY ON WHEELS / OUTREACH

- » The outreach team made 126 outreach site visits and provided services to 1,493 individuals. Two new Outreach Assistants joined the outreach team at the end of August, allowing the team to attend more outreach opportunities in Fall 2021. In July and August, the outreach team hosted a Summer Youth Employment Program intern out of the Center for Latino Progress. The intern assisted with various outreach events and office tasks.
- » The outreach team maintained a busy weekly schedule of visiting farmers' markets, Foodshare Mobile stops, and many summer special events including Books on Pratt, the Greater Hartford Jazz Festival and back-to-school events.
- » In collaboration with HPL's Youth Services Outreach Librarian, the LOW continued coordinating book circulation delivery routes to Early Childhood Centers throughout Hartford for a total circulation of 1,774 books during this guarter.

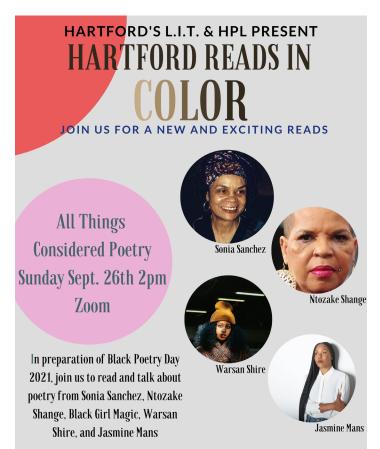
THE AMISTAD JOURNEY TO FREEDOM

- » Discovering Amistad was an educational organization committed to telling the story of the Amistad Uprising of 1839, embarked on "The Amistad Journey to Freedom" where a replica of the Amistad sailed up the Connecticut River to Hartford as powerful reminder of the Amistad story and its relevance to racial and social justice today. Throughout the month of September, Discovering Amistad provided educational offerings for 5 different school districts and almost 2,000 people from all over the state came to see the ship.
- » The LOW participated in the Amistad Family Day by giving away books for all ages, including over 100 books on the history of the Amistad or on anti-racism.

PROGRAM PRODUCTION & ENGAGEMENT (PP&E)

» The Program Production & Engagement Coordinator supported the Public Programming Department, as well as the Albany, Dwight, Barbour, and Park Street libraries through media production, in the forms of photography, videography, and streaming. PP&E individually

programming (continued)







Meet-ups are on Zoom. Registration is required. Register here: https://programs.hplct.org/event/5605535





and collaboratively offered a two in-person program series that resulted in a total of 40 programs; a total of 94 participants were served through said programs. Additionally, PP&E helped to lead the development of HPL's coming open-source music streaming platform. PP&E focused on 2 outreach initiatives during this quarter.

Production

VOICES OF FROG HOLLOW

» Program Production & Engagement collaborated with the Manager of the Park Street Library on the conceptualization and execution of a summer project entitled, Voices of Frog Hollow. This was a video production project, during which the two partners participated in grassroots, in-person outreach within the Frog Hollow/ Park Street neighborhood. They walked around capturing footage and collecting the stories of local business owners and other neighbors on video; there were 7 participants during this quarter. PP&E used that footage to produce Voices of Frog Hollow, the documentary film would later have its first screening at the grand opening of Park Street Library @ The Lyric, and premier on the HPATV network.

BTS: THOUGHTS ARE THINGS

» The Program Production & Engagement Coordinator also served as role of a Production Assistant for the making of the film, BTS: Thoughts Are Things. This film was written and directed by Christopher T. Brown. PP&E supported the project with equipment runs, shooting b-roll and behind-the-scenes action, and by helping the principal cinematographers set lighting for sets.

Partnerships

RABBLE/MUSICAT

PP&E's premier focus for this quarter was helping to lead the development and expansion of partnerships with other community organizations, for the purpose of supporting Hartford-based artists, and gig-workers through increased access to paid opportunities and resources. PP&E worked to initiate a partnership with Rabble, who will be developing and hosting HPL's new open-source music streaming platform through their Musicat program. This streaming platform will contain a digital library of music from Hartford-based artists, that will be available for listening to anyone in the world with access to the internet; the music will also be available as downloadable files, for anyone who is a HPL library card-holder. In order for customers to enjoy this part of Hartford's culture through Musicat, Hartford artists will submit their music to a community-jury of curators, who will collectively choose which albums are added to the collection. Once albums are selected, music will be streamed for HPL customers to enjoy. This is a wonderful opportunity for HPL, Hartford artists, and

anyone looking to enjoy more of what makes Hartford a great place to be. This partnership with Rabble has already opened doors to new community partnerships that will yield further access to opportunities and resources for Hartford people.

» In addition to contributing to the development of new partnerships, the Program Production & Engagement coordinator also contributed to the annual report of a current partner, The Village for Children & Families, by way of a filmed interview that can be found on their website, amongst other places.

Program Support

HPL TOWN HALL

» Program Production & Engagement also supported HPL's initiative of encouraging and creating space for increased community input, by filming and streaming the hybrid town hall events hosted by HPL this past summer. Participants were able to engage in the proceedings and offer their perspective on the needs and goals of HPL customers.

HARTFORD CHANGE MAKERS

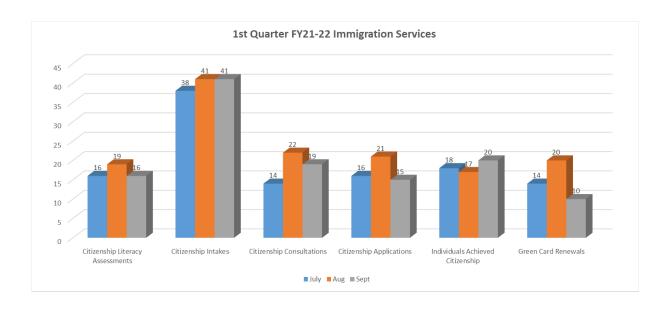
» Hartford Public Library kicked off its second annual Hartford Changemakers Program series, Program Production & Engagement made it a point to document the action and engagement of the various programs that were led by Hartford artists and professionals of various disciplines. Photos and videos of participants were captured as they learned how to take community-garden-grown veggies and herbs, and make magic in HPL's program kitchen, in ways that tied back to various traditions and origins of many cultures that are represented in Hartford today. Another program that was covered with photo and video a great deal included, the exciting and action-packed Dance and Movement series hosted at the Dwight Library, by dancer Chantal Edwards-Matthews.

The American Place

During the first quarter of FY21-22, TAP has been transitioning many services from remote back to or as a hybrid with onsite. Math, citizenship, and ESL tutoring as well as Servsafe and GED coaching sessions are offered both remote via Zoom and onsite.

CITIZENSHIP & IMMIGRATION SERVICES

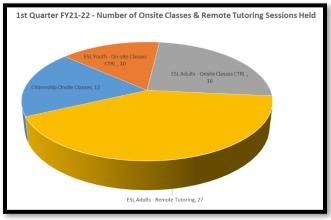
- » The end of the first quarter of FY21-22 marked the end of the USCIS grant period. A review of the program goal chart indicated that despite the challenges brought on by the Covid-19 pandemic, TAP met several program goals, exceeding goals in certain areas. During the two-year grant period, TAP provided naturalization eligibility screening services to 599 individuals, exceeding our goal of 415 by 44%. TAP staff also submitted 355 naturalization applications on behalf of clients, exceeding our goal of 300 by 18%. Additionally, the number of clients passing the naturalization test was 291, exceeding our goal of 230 by 27%. Lastly, the number of clients achieving naturalization was 269, exceeding our goal of 220 by 35%.
- » During this specific quarter, TAP achieved the following:
 - · 51 literacy assessments completed
 - · 120 citizenship intakes completed
 - · 55 citizenship consultations conducted
 - · 52 citizenship applications prepared and submitted
 - · 44 green card renewals prepared and submitted
 - · 55 Clients achieved U.S. Citizenship

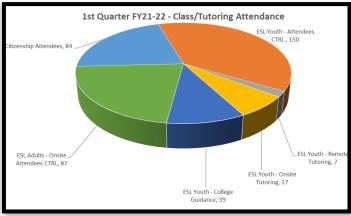


The American Place (continued)

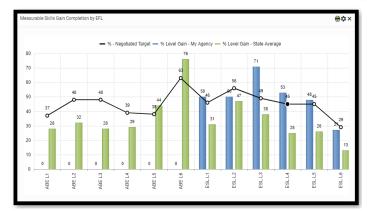
· Responded to 238 immigration-related inquiries

ESL & CITIZENSHIP EDUCATION



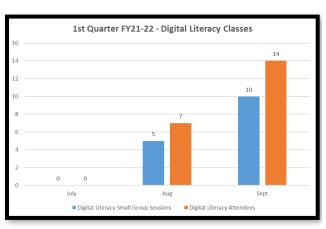


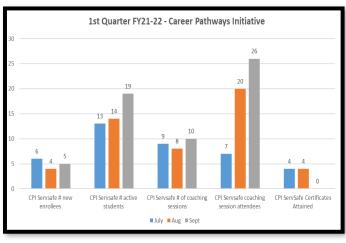
- » During the first quarter of FY21-22, 65 ESL and citizenship classes were held. 163 individuals have registered for the fall classes; pending funding by the CT State Department of Education.
- » TAP recently received HPL's profile report for 2021. TAP enrolled a total of 142 individual students, some returning for a second session, resulting in 197 total enrollments. A total of 448 instructional hours were offered in FY 20-21. Additionally, HPL scored above the state average in ESL Measurable Skills Gain (MSG) completion by Educational Functioning Levels (EFL). (HPL is blue, State is green)



CAREER PATHWAYS INITIATIVE: SERVSAFE COURSES

» TAP is currently offering three strands of Servsafe courses, Servsafe Food Handler, Servsafe Food Manager, and Servsafe Alcohol Server. The pandemic continues to pose barriers to enrollment and to participant program completion. Students continue to receive small group coaching and digital literacy tutoring. The quarter ended with 19 active students and 8 students completing a course, earning Servsafe certificates.





CROSSROADS TO CONNECTIVITY PROGRAM

The Crossroads to Connectivity programs continues to support adults in their journey to education and training attainment. During this quarter, 40 digital devices and hot-spots were loaned through Crossroads to Connectivity. Additionally, digital literacy small group tutoring was offered to students enrolled in TAP programs. Fifteen small group sessions were held supporting 21 students.

The American Place (continued)

GED PREPARATION SERVICES

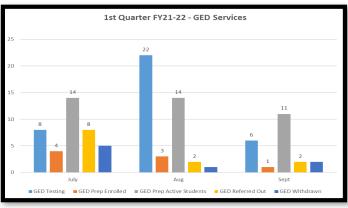
- » GED Preparation Services were offered both onsite and remotely during the last quarter. Small group sessions were offered via Zoom and one-on-one sessions were offered in-person, by appointment.
- » The students in the GED Prep program were polled to determine some of the obstacles that were forming barriers to success as well as how they felt the program sessions were going. Some of the takeaways from the survey were the following:
- » Barriers
 - · About 1/3 feel they are often sick or unwell.
 - · About 1/3 suffer from chronic illness
 - · About 1/4 struggle with addiction
 - · About 1/2 often worry about money
 - · 1/3 suffered some kind of abuse as a child
 - · The same 1/3 suffered abuse as an adult
 - · 1/4 have been homeless
 - · Only one said they were diagnosed with a learning disability
 - 1/3 suffer from mental illness
 - · 1/3 often feel anxious or scared
 - 1/3 often feel sad or depressed.
- » How they feel about TAP's GED Preparation Program (Scale of 1-5, averages)
 - $\cdot\,\,$ "I feel that my GED program at the HPL is helping me" 4.6
 - · "I like coming to GED class" 4.9
 - "I feel supported by my GED teacher and/or my GED peers" 4.8
 - · "I feel that I am learning things in my classes and tutoring sessions" 4.9
 - · "I feel confident that I will eventually pass my GED" 4.3

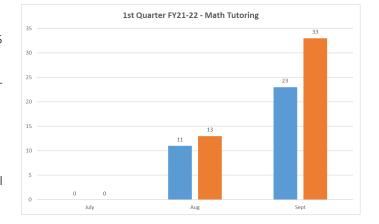
GED AND CASAS TESTING

» Pearson Vue GED Testing services were expanded and offered on Mondays (11 a.m.-5:30 p.m.) and Saturdays (11 a.m. – 2 p.m.) to allow additional options for scheduling for GED candidates. During this quarter, 36 GED tests were administered on Mondays and Saturdays. We currently have 4 certified GED Test Administrators on staff. In addition to GED Testing, TAP staff proctored 136 CASAS reading and math assessments for students enrolling in ESL, GED Prep, ServSafe, and the CWP CCNA Program for Youth. Currently, 7 staff members are certified CASAS proctors.



» TAP began offering math tutoring support once again in August 2021. Math tutoring was offered in small groups to youth and adults, onsite and remotely. A total of 34 small group sessions were held supporting 46 students.

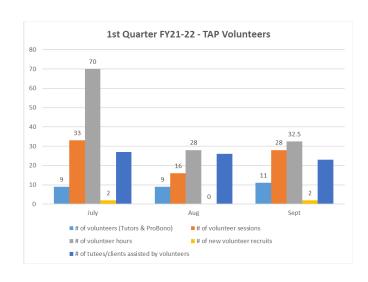




The American Place (continued)

VOLUNTEER SUPPORT

» TAP has received continuous support from volunteers. During this quarter, 9 volunteers contributed 130.5 hours of volunteer support. Volunteer citizenship coaches provided 35 hours of small group/individual tutoring in 27 sessions supporting 10 students. Pro-bono attorneys provided 27.5 hours over 18 sessions supporting TAP clients with mock interviews or application review.



Hartford History Center

Highlights - Hartford Courant: From Print to Digital, Oral History Project

- » Hartford History Center made publicly accessible, this quarter, oral history interviews that document the adjustments, challenges and successes of the Hartford Courant during the last years of the twentieth century and early decades of the twenty-first century as it entered the digital age and transitioned from being a primarily print media outlet.
- » Interviews were carried out in the spring and summer of 2021 for the Hartford History Center. The interviews were conducted via Zoom and recorded. Interviewers were Lauren Schafer, a student in the University of Connecticut's Encore!Connecticut Program, and David Barrett, former editor and vice president of The Courant who serves on Hartford Public Library's Board of Directors.
- » Interviews can be accessed in the Connecticut Digital Archive (uploaded for preservation and public access purposes) at: https://ctdigitalarchive.org/islandora/object/50002%3Acourant_oral_histories.

Increased engagement with the arts and humanities through access and exposure

- » From July 12 to August 20, the Hartford History Center worked with the Programming department to deliver a systemwide summer program called Hartford Changemakers for a second summer in a row. The program was funded by the Ensworth Charitable Foundation. This year, we were able to host in-person intergenerational, mostly outdoor programs at Albany and Dwight libraries, a community space called the Art Box on Park Street, community gardens across the city starting on Barbour Street, at the Phoenix Society of Hartford on Windsor Street, and downtown. Workshops pulled 10-20 participants each to engage in dance, storytelling, mural making, mask and sculpture making, documentary photography, and community gardening and healthy cultural cooking based on family recipes. All workshops were led by Hartford artists and community organizers in their own right, encouraging participants to use art forms as a way to participate in community building and creatively making Hartford a home they can celebrate. A special highlight from the program is the mural that was co-created and painted outside of the historic Phoenix Society of Hartford celebrating the history of Black firefighters in the city of Hartford. The mural celebration took place on September 25. This project was made possible by our partnership with HPL board member and former fire captain, Steve Harris.
- » From August 19 October 21, the Hartford Artisans Weaving Center exhibited their latest show called, "Perspectives on Color," which showcased a range of colors, patterns, textures. The show was exhibited in the 3rd floor glass cases of the Downtown Library. The featured artisans are Hartford area seniors and people of all ages who are blind or visually impaired. On September 9, we hosted a reception for the exhibit and on September 21 we had a live weaving demonstration on the main floor next to the public computers, also celebrating Hispanic Heritage Month with two Latina weavers: Ana and Carmen.

Stronger relationships among community organizations

» Hartford History Center, in a longstanding partnership with Capital Community College, continued its work on the Hartford Heritage Project this fall. Capital Community College received a National Endowment for the Humanities grant this quarter to continue this popular program that shares the history, culture, and artistic life of Connecticut's capital city with students through place-based courses and special programming with partner organizations.





Deeper understanding of self and connection to community by learning Hartford history

- » July 2021 saw the re-opening of the upper floors of the library to the public. Since July 2020, the Hartford History Center had been operating on a by appointment only status. It has been wonderful to have walk-ins and classes of students again and the serendipity that comes with the organic assemblage of people. Additionally, we have returned to putting together small exhibits of materials from the HHC collections for the public. Here are some of the highlights:
 - To celebrate the re-opening of the refurbished Children's Department, a small exhibit of books, dolls and photographs from the Caroline Hewins Collection was installed in one of the cases in the Children's Department. To further welcome children back to the third floor, photographs from the HPL Archive of children using the library over the 20th Century were exhibited in the HHC cases.
 - To celebrate Constitution Day and the contributions made by immigrants and Hartford's efforts to assist new arrivals, the HHC worked with The American Place and provided texts, pamphlets and photographs from the collection for both an on-line exhibit and a physical exhibit. Some of the documents were "The Creed of Americanization" and the "Hartford Handbook for New Citizens...and Old" both from 1919. As well as the program from "The Mayor's All Americans Festival" from 1972.
 - Photographs from the Hartford Times Photo Morgue were featured in an exhibit celebrating Hispanic Heritage Month. Books, pamphlets and poetry from the collection were also highlighted in honor of Indigenous Peoples' Day. The exhibited materials range in date from 1851 – 2013.



- » Fall classes at the Hartford History Center kicked off in September with in-person workshops coming back. We hosted high schoolers from the CREC Impact Academy on September 9 and September 21, which exposed mostly Hartford based students to archival materials for the first time. We also hosted a first year UCONN seminar on September 23, which looked more specifically at materials pertaining to Hartford-based activists in the face of many urban challenges across the neighborhoods. On September 24, a UConn social work graduate class came to review a wide range of materials on social work, mental health, juvenile delinquency and the prison system, public welfare, and social service agencies.
- » The HHC continued to host several of our "regulars" but also assisted a good number of new researchers. Many were here to do family genealogy or to investigate the history of their property. We also had a map maker here who is assisting in a project to redefine the boundaries of the Ancient Burying ground for the Ancient Burying Ground Society, someone looking for photographs of 1960 Hartford to illustrate a novel that he is writing, a graduate student studying the origins of the Old North Cemetery in West Hartford, and a Hartford resident who grew up in Bellevue Square who looked through the Hartford Housing Authority Photograph Collection and found photographs of himself and his cousins when they were very young.
- » Each week the Hartford History Center posts a Throwback Thursday (#tbt) photo to Instagram. The most popular photo in the past quarter was a historical view of Main Street. One of the most exciting photos for staff was of a teacher's aide at Kennelly School working with a young student. The teacher's aide, Mary Ellen Flynn, passed away a few days after we posted the photo. We were contacted by her family, who were excited to see this never before published photo. Upon posting, we also learned that the student, Theona "Sherri" Davis-Googe, is currently the Chief Operating Officer for Hartford Public Schools. Photos may be viewed without logging in, https://www.instagram.com/hartfordhistory/

HHC (continued)





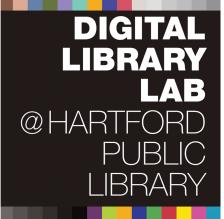


Preserving Hartford's history for future generations

- » On September 25 and 26, HHC team member Jasmin Agosto spent time with Glaisma Perez-Silva in Portland, ME to complete her oral history interview on her work as a bilingual educator in special education and the arts in Hartford, recruited from Puerto Rico by the Hartford Public Schools in 1988 and through the 1990s. Materials pertaining to her work in Hartford were also collected and will become part of the Hartford History Center's archive.
- » In August, the updated Hartford City Parks finding aid was published (http://hhc2.hplct.org/repositories/2/resources/79), and researchers have started using the newly cataloged material.
- » Work continues on all our physical and digital collections, including material captured from the ribbon cutting and grand opening of the Park Street Library @ the Lyric, which is stored on our page with the Internet Archive (https://archive-it.org/home/hplct).
- » 1920 Voter Registration Cards Project:
 - · Preparation for upload to CTDA:
 - 200 metadata spreadsheet records reviewed and edited for upload
 - Work on HHC/HPL records in CTDA:
 - 200 voter registration records (TIFFs and metadata) uploaded to CTDA
- » Hartford History Center Collections Project:
 - Created Hartford School Yearbooks collection and Bulkeley and Weaver sub-collections in CTDA; created Voter Registration Art Project collection in CTDA
- » Voter Registration Art Project (161 items added or shared to collection):
 - Consult with artist Marilyn Thrall on project goals and identification of specific and categories of cards to be included.
 - Scoped geographic and occupational distribution of cards to identify 138 cards matching project criteria and shared them with the VRAP collection.
 - Created metadata records and uploaded records and TIFFs for 23 cards that had not yet been added to the CTDA. Provided artist with a summary of selected cards and information regarding address and occupation at time of registration.
- » Digital Library Lab Hartford History Resources digitized by DLL
 - Hartford School Yearbooks created metadata for 96
 Bulkeley and 98 Weaver High School yearbooks and uploaded, created page metadata and ingested with PDFs
 for each

The Digital Library Lab





The DLL @ HPL digitizes prints and photographs for preservation and display

- Standards-based preservation quality to meet your most stringent needs for color and geometrical accuracy
- Detailed technical information for your next project or rant proposal
- Request a quote today!

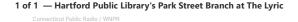
For information, please call the Digital Library Lab at 860-695-6293 or email DLL@hplct.org

communications

- » Russell Blair joined HPL as communications manager in late August, coming to the library from The Hartford Courant, where he spent the past nine years as a digital producer, reporter and editor.
- » Communications' biggest highlight of the quarter was marketing and promotion around the opening of the new Park Street Library @ the Lyric, collaborating closely with staff at the branch. We worked with our partners in Spanish language media to place advertising and reports in Identidad Latina, Hartford News and other outlets. We also received coverage from The Courant, WNPR and on television news (in English and Spanish).
- » Work on the 2021 HPL annual report was also wrapped up this quarter. It has been uploaded to the library website and 1,000-plus copies were mailed to homes and businesses.
- » We continue to gain followers across all three of our social media platforms (Facebook, Twitter and Instagram) with the strongest growth on Instagram, with a more than 50% year over year increase in followers. There has been a decline in total engagement on Facebook that is in part attributable to the return of in-person programming at the library and a reduction in the number of prerecorded and live programs conducted virtually.
- » Communications continues to assist all Library departments and is working closely with Development on the upcoming Beyond Words event. We are also meeting regularly with our contracted public relations firm to discuss the Barbour Branch move to the Swift Factory and other Library initiatives that may garner regional or national attention.
- » Communications has also been building a relationship with the United Way of Central and Northeastern Connecticut and has been brought into planning meetings for the Hartford Campaign for Grade-Level Reading to coordinate efforts across organizations.







https://www.ctpublic.org/2021-10-12/after-a-thirty-year-wait-hartfords-park-st-library-seeds-hope-for-residents





YOUR VOICE YOUR VOTE



CONNECTICUT

Compliance audit finds issues at DOC

UConn again in top 25 in US News national list

Ranks No. 23 among public universities; Yale No. 5 overall

Lawmaker pushes to shed light on disorder

Endometriosis affects up to one in 10 won can cause infertility

Connecticut National Guard medical unit bound for Poland



Colt Park 'StoryWalk' will promote English and Spanish literacy

Series of 20 podiums to display book pages in both languages

CONNECTICUT

Waterbury man charged in fatal street fight

Allegedly stabbed 14-year-old boy in chest after confronting group of teens outside corner store



After 3 decades, Frog Hollow welcomes new \$12.5M library

West Hartford weighing changes to parking ban

Proposals include overnight permits, street exemptions

Strike averted at nursing home provider; more threats loom



[80] Austral de Vivienda de la Ciadad de Hartford está abriendo su lista de espera para el Praguma de Vivienda Pública de Bajos lingueso el: Martes, 2 de noviembre, 2011, a las 500 am.

Para califara, debe estu pasenota mayor o familia (62+) que esté buscando un estado o un aputamento de una habitación propiedad de la Austradad de Vivienda. La Autorienda que se aplique utilizando marcinente de la complexión de la Carlo de Marcinente d

La Automotas de Vivienda intuntari una osteral para s'execceitar y orientari la primera estimata de Socialidade previa para na estocación en la luste despera de creativa in formalario o esporar en una fila si envia una solicitud previa en la grapiturea estimata. Para paulelos que lo recession, un formalario en papel estar disponible cuando la lista de espora esté abienta por descurga e impresione el HIMAU.CRG e recogniden dun en la Autorida de Vivienda fen la dirección anterior. La Vivienda Publica de bajos ingresos es un programa financiado por desponible conferencia proporciorar vivienda decerte, segura y sanitaria para posibiento fidental pura proporciorar vivienda decerte, segura y sanitaria para sonitaria para para para para sonitaria para para para para portaria para para sonitaria so



IdentidadLatina.com / Noviembre 2021 11

From Mango Street

to Our Street

De Mango Street
a nuestra calle

celebrar La Casa en Mango Street de Sandra Cisneros

Conjas gratuitas en inglés y español

disponibles para los participantes

Eventos hasta el 9 de noviembre Obtenga más información en hplct.org

BIG READ

Hartford
Public Library

Hartford Courant **ARTS & LiVING**

Hartford's L.I.T. literary festival returns for third year





Night Fall Comes to Keney Park this Saturday!

all's 10th Anniversary performance cess and disformation booths, begin at 2pm; the unique and popular events. This sale that the contract of t

Hartford News



GREATER HARTFORD MARATHON THIS SATURDAY

PARKING RESTRICTIONS, VIOLATORS WILL BE TOWED

- Asylum Avenue: From Broad Street To



Park Street Celebrates New Library



NEWS BRIEFS HPD Adds 150 New Body Worn Cameras

Outdoor Latin Jazz at



CELEBRITY HOMECARE The Region's Top Source for Quality, Affordable Elder Care

24/7 live-in/live-out services
 Hourly rates - no minimums

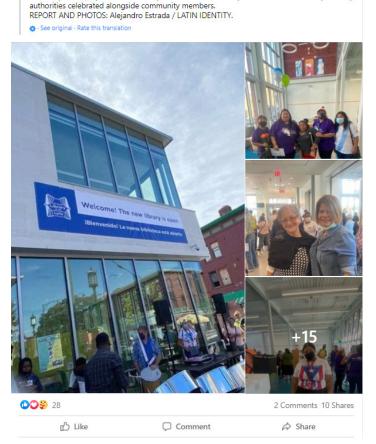
· Companion & homemaker services

www.celebrityhomecareofhartford.net | 2508 Main St, Hartford, CT 06106 | 860-906-1417 | 1-877-550-2353 | 1









INAUGURATION AND OFFICIAL OPENING TO THE PARK STREET LIBRARY PUBLIC OF

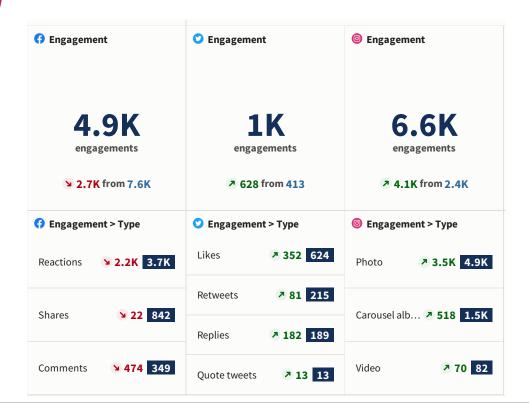
After 30 years a project became reality, Hartford Public Library, Suc. Park Street. Library and city

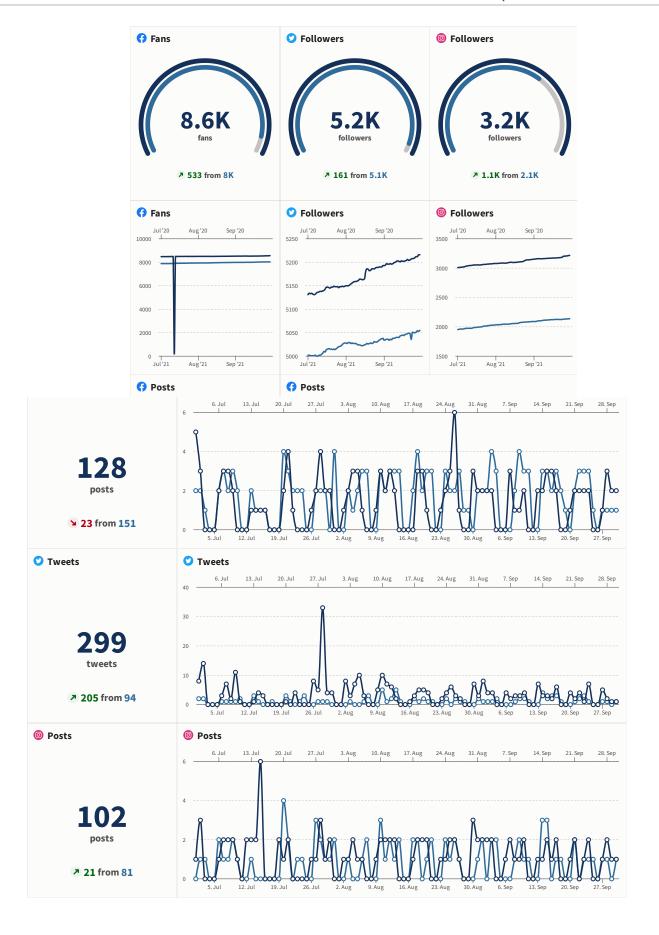


Social Media

Identidad Latina Multimedia

HARTFORD, CONNECTICUT





development

HPL Children's Library Receives Beautiful Upgrades Thanks to Generous Legacy Gift

- » HPL CEO & President Bridget E. Quinn cuts the ribbon with Mary Jane D'Esposo Miller, Teresa D'Esposo Spinner, and Donna D'Esposo DiBella as Children's Library staff members Lina Osho-Williams and Denise Martens, HPL board members David Barrett and Dan O'Shea, and HPL Director of Public Services Marie Jarry look on.
- Thanks to the generous legacy gift of the Grace
 D. Cassell Trust and support from Mortensen
 Foundation, the Children's Library at HPL received beautiful upgrades.



HPL CEO & President Bridget E. Quinn cuts the ribbon with Mary Jane D'Esposo Miller, Teresa D'Esposo Spinner, and Donna D'Esposo DiBella as Children's Library staff members Lina Osho-Williams and Denise Martens, HPL board members David Barrett and Dan O'Shea, and HPL Director of Public Services Marie Jarry look on.

» On Wednesday, July 14th, HPL celebrated the reopening at a ribbon cutting ceremony. With funds from the generous legacy donation, HPL was able to upgrade the Children's Library with new floors, colorful new paint, and new furniture. We'd also like to thank the Mortensen Foundation for their additional donation which helped fund the installation of the new floor. In attendance were Hartford families and their children, HPL board members and corporators, HPL staff, members of the D'Esposo family, and Renee Alexander and board member Ellen Solek from the Mortensen Foundation.

Park Street Library @ the Lyric – Legacy Campaign a success!

» Target Date to Goal: 9/1/2021

» Total Project Budget: \$12,550,000

» Raised through Government Funding: \$12,300,000

» State of Connecticut

» Connecticut State Library

» City of Hartford

» Fundraising Goal: \$250,000

» Naming opportunities

» Furniture, equipment

» Ongoing cultural programming

» Raised to Date: \$262,500 (as of 11/10/21)



development (continued)



- » This year, Beyond Words will be held on Thursday, December 9 from 6-8 p.m. at the Hartford Marriott Downtown. A streaming option is available for those who wish to attend virtually.
- » The evening's program will be a making-of documentary and discussion of the Hartford Public Library film Thoughts Are Things. Written and directed by Christopher T. Brown, the film is inspired by his true-life story at the Albany Library.
- » \$125,000 in confirmed Sponsorships
- » Invitations mailed November 12th
- » Website (hplbeyondwords.com) has been upgraded to register people for tickets or tables with immediate confirmations emailed and data going directly into new Bloomerang donor management system. Donors may choose to cover credit card processing fees or make a gift in lieu of participating.



- » Endow Hartford 21 is a new matching gift endowment program, initiated by the Zachs Family Foundation and supported by other lead donors who believe in the nonprofit community across Greater Hartford. The 1:2 match seeks to inspire donors to give generously to support the long-term future of the organizations they love.
- » HPL was one of only 51 organizations selected to benefit based on their strength and importance in the community. Generous HPL donors have contributed \$9,550 as of 11/10/2021.

human resources

Below is a highlight of Human Resources activities for the first quarter:

Talent Acquisitions

10 hires, 3 separation, 3 promotion

NEW HIRES

- » John Marshall, Security Guard
- » Eshwar Persaud, Security Guard
- » Juan Diaz, Security Guard
- » Carmen Acevedo, Project Support Specialist, TAP
- » Russell Blair, Communications Manager
- » Enale Zua, Public Programming Assistant
- » Holly Howes, Outreach Assistant, Library on Wheels (LOW)
- » Xena Greene, Floating Library Assistant
- » Kendall Okeke, Floating Library Assistant
- » Michael Lucas, Business and Career Development Specialist

SEPARATIONS

- » Laurel Kessler-Quiñones, Distance Learning Coordinator
- » Mackenzie Callahan, Development Assistant
- » Shantal Carr, Program Coordinator, Boundless Opportunities

PROMOTIONS

- » Krista Chandler, Senior Library Assistant
- » Alexa Esposito, Boundless Librarian Trainee

HUMAN RESOURCE ADMINISTRATION

- » Pre-employment screenings 12
- » Payroll Actions 194
- » Medical Leaves 6

STAFF ENGAGEMENT & WELLNESS INITIATIVE

» Summer Youth Employment Program

PROGRAMS 1st QUARTER July - September 2021

		FY 2020-2021		FY 2021-2022			
Downtown	Programs	Attendance	Views	Programs	Attendance	Views	
American Place	35	610	0	80	395	0	
Hartford History Center	8	152	853	23	292	0	
Programming	48	578	12,453	23	484	0	
YOUmedia	28	203	762	92	634	510	
Youth Department	51	583	894	84	2,220	1,092	
Totals	170	2,126	14,962	302	4,025	1,602	

Branches	Programs	Attendance	Views	Programs	Attendance	Views
Albany Adult	0	0	0	7	28	68
Albany Youth/Teens	22	56	1,463	4	17	0
Barbour Adult	0	0	0	12	139	0
Barbour Youth	23	91	1,269	40	385	463
Camp Field Adult	0	0	0	4	45	0
Camp Field Youth	49	299	2,062	33	319	263
Dwight Adult	0	0	0	11	73	0
Dwight Youth	35	313	1,116	35	429	342
Park Adult	13	129	0	5	302	0
Park Youth	1	0	396	33	582	193
Ropkins Adult	0	0	0	4	56	0
Ropkins Youth	4	0	1,497	50	556	1,734
Library on Wheels	5	56	0	0	0	0
Totals	152	944	7,803	238	2,931	3,063

Pilot & Other Programs	Programs	Attendance	Views	Programs	Attendance	Views
Rawson	0	0	0	8	168	0
Boundless @ HPHS*	0	0	0	74	318	0
Totals	0	0	0	82	486	0

HARTFORD PUBLIC LIBRARY 1st Quarter Programming Totals

	FY 2020-2021	FY 2021-2022
Virtual + Onsite Programs	322	622
Live Virtual + Onsite Attendance	3,070	7,442
Recorded Program Views	22,765	4,665

^{*}Hartford Public High School

VISITS SYSTEMWIDE 1st Quarter

50,265