

Chief Executive Officer's Report

December 2018

	PAGE NO.
Overview	2
Finance	3 - 6
Public Services	7 - 12
Youth & Family Services	13-14
The American Place	15-17
Hartford History Center	18-19
Communications	20
Development	21
Staff Updates	21
Statistics	22-28

July, August & September

at a glance



215,835

total visits



2,346

*attendance at
intergenerational
programs*



3,198

*digital reference
questions answered*



674

*youth programs
offered*



23,103

*online visits to the
Hartford History Center*



60

citizenship screenings



1,027

*employment reference
questions answered*



82,819

total circulation

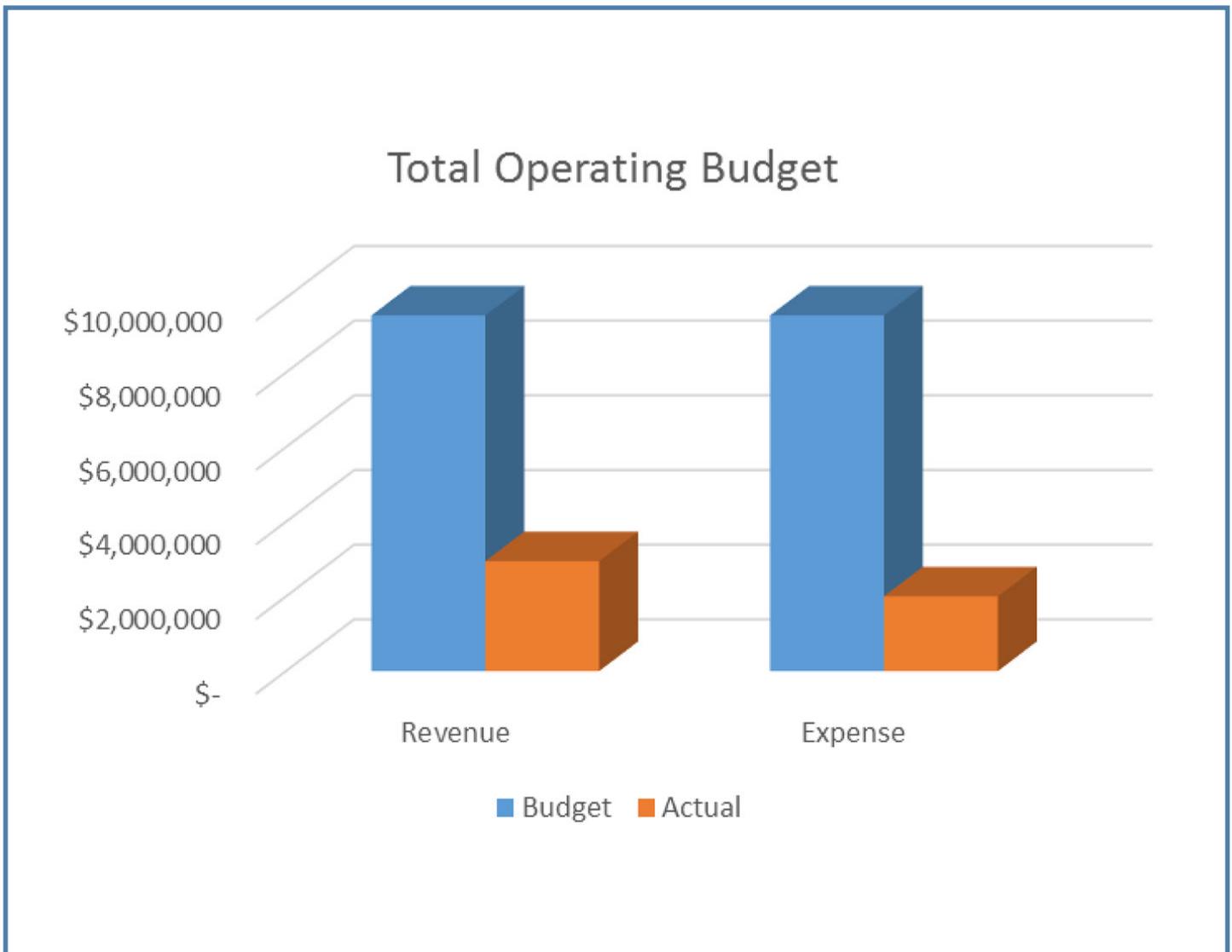
Fiscal Year 2019 – Operating Budget Summary

As of September 30, 2018 – 25% through Fiscal Year

For the period ending 9/30/18, the Hartford Public Library has expended an estimated total of \$2,001,564 which represents 21% of the revised operating budget of \$9,526,574. The Library has also collected an estimated \$2,943,505 in operating funds, or 31% of the Fiscal Year 2019 budget.

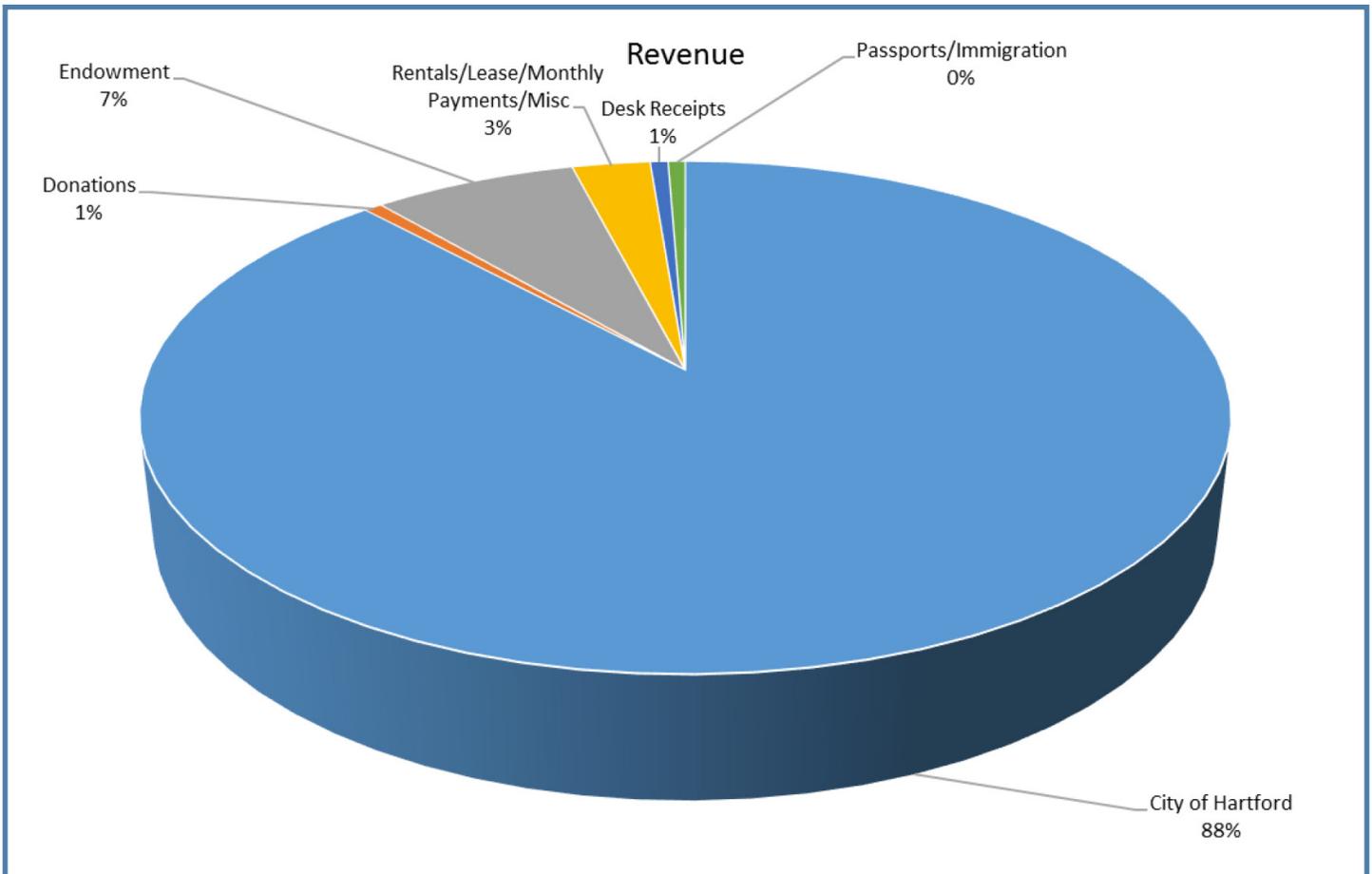
TOTAL OPERATING BUDGET

	FY19 Budget	FY19 Actual	VARIANCE	% REVENUE & EXPENDITURE
Revenue	\$9,526,574	\$2,943,505	\$6,583,069	30.9%
Expense	\$9,526,574	\$2,001,564	7,525,010	21.0%
Variance	\$0	\$941,940.31	(941,940.30)	



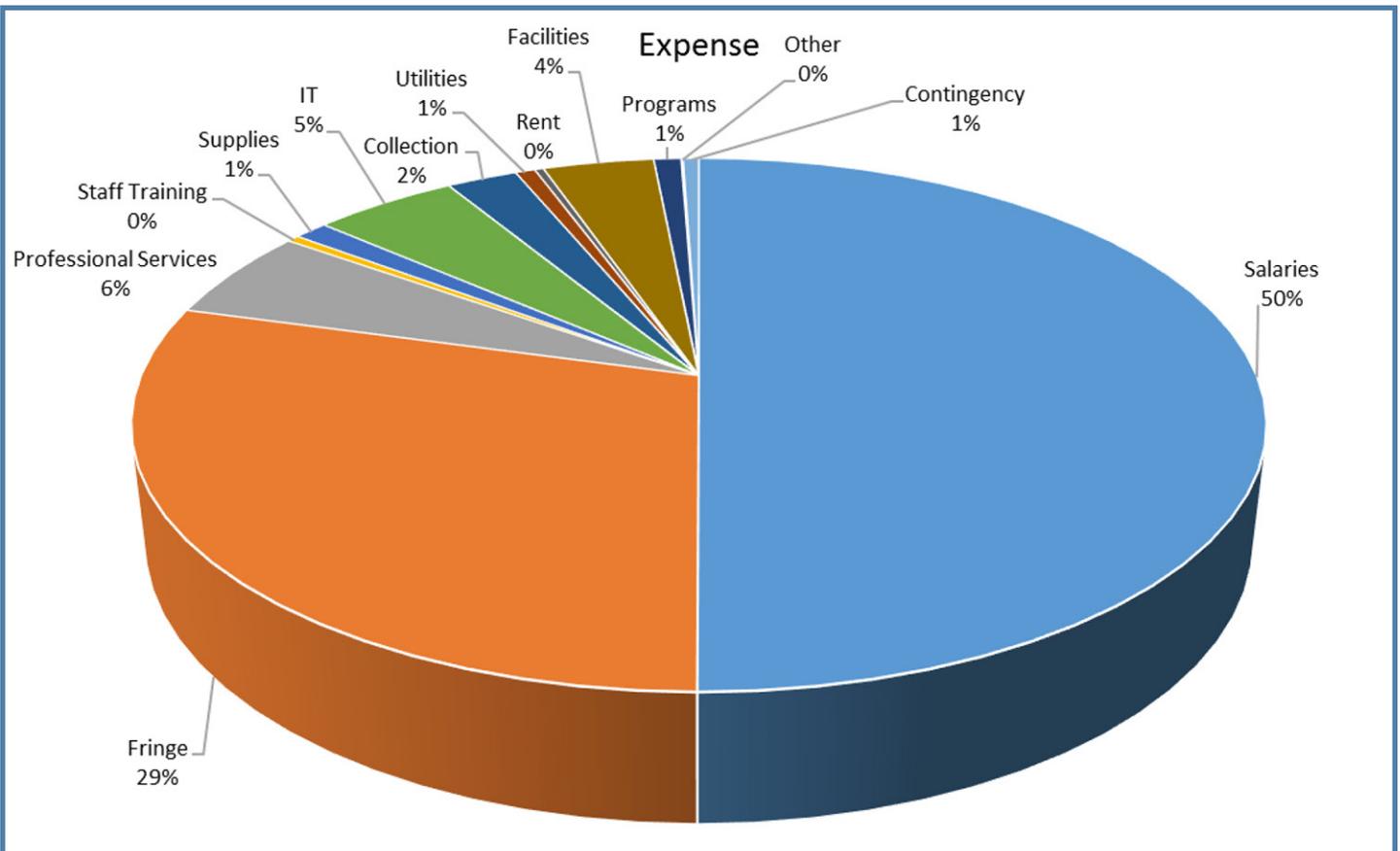
REVENUE

REVENUE	FY19 Budget	FY19 Actual	Variance	%
City of Hartford	\$8,150,000	\$2,594,167	\$5,555,833	31.8%
Donations	\$325,000	\$18,847	\$306,153	5.8%
Endowment	\$674,238	\$212,516	\$461,722	31.5%
Rentals/Lease/Monthly Payments/Misc	\$242,336	\$81,386	\$160,950	33.6%
Desk Receipts	\$75,000	\$18,644	\$56,356	24.9%
Passports/Immigration	\$60,000	\$17,945	\$42,055	29.9%
Total	\$9,526,574	\$2,943,505	\$6,583,069	30.9%



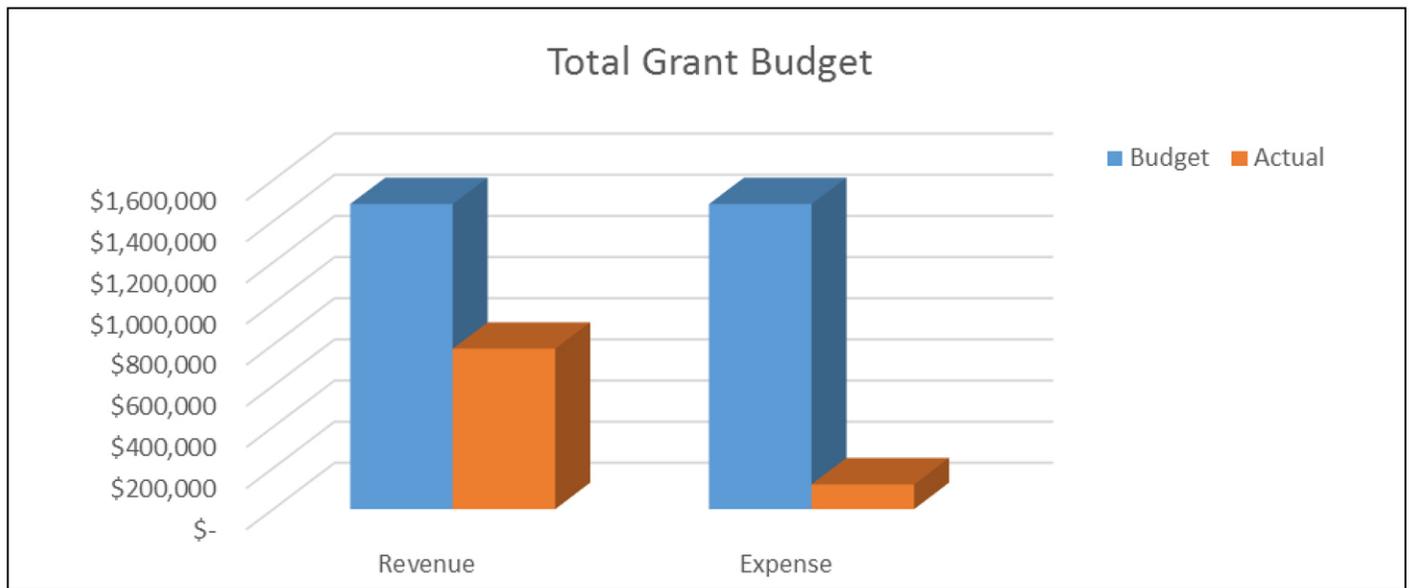
EXPENSE

EXPENSE	Budget	Actual	Variance	%
Salaries	\$5,387,216	\$1,001,551.03	4,385,664.97	18.6%
Fringe	\$2,208,235	\$585,442.04	\$1,622,792.95	26.5%
Professional Services	\$516,438	\$111,095.62	\$405,342.38	21.5%
Staff Training	\$65,670	\$8,233.55	\$57,436.45	12.5%
Supplies	\$77,800	\$22,936.59	54,863.41	29.5%
IT	\$219,810	\$98,292.61	\$121,517.39	44.7%
Collection	\$531,823	\$48,256.87	\$483,566.13	9.1%
Utilities	\$59,157	\$13,426.77	\$45,730.23	22.7%
Rent	\$77,175	\$6,063.00	\$71,112.00	7.9%
Facilities	\$269,550	\$75,565.26	\$193,984.74	28.0%
Programs	\$69,700	\$18,623.06	\$51,076.94	26.7%
Other	-----	\$1,273.02	\$(1,273.02)	100.0%
Contingency	\$44,000	\$10,804.99	\$33,195.01	24.6%
Total	\$9,526,574	\$2,001,564	\$7,525,010	21.0%



Fiscal Year 2019 – Grant Budget Summary
As of September 30, 2018 – 25% through Fiscal Year

Total Grant Budget				
	FY19 Budget	FY19 Actual	Variance	%
Revenue	\$ 1,482,702	\$ 779,676	\$ 703,026	52.6%
Expense	\$ 1,482,702	\$ 120,223	\$ 1,362,479	8.1%
Variance		\$ 659,453.00	\$ (659,453.00)	



Grant Activity for July – September, 2018

Awarded Grants		
	Number of Grants	Grant Amount
Government	2	\$73,000
Foundations	5	\$90,983
Corporations	-	-
Total	7	\$163,983

Pending Grants		
	Number of Grants	Grant Amount
Government	-	\$73,000
Foundations	2	\$10,000
Corporations	-	-
Total	2	\$10,000

Declined Grants		
	Number of Grants	Grant Amount
Government	1	\$250,000
Foundations	3	\$117,250
Corporations	1	\$10,000
Total	5	\$377,250



Increasing engagement with the arts through access and exposure

The 2018 World of Sounds live music series featured outdoor performances at multiple library locations across Hartford. The Downtown Library hosted Boogie Chillun, Luna & The Lost Souls, Jan Jungden Trio, Mixashawn Trio, and Funky Dawgz; the Dwight Library hosted the Hartford Hot Several; the Barbour Library hosted the Bobby Tee Latin Jazz Quintet; and the Albany location hosted Klokwize with Better Royals. In early September, Hartford based band “People of Good Will” performed an outdoor concert on the terrace featuring music from the African Diaspora.

There were five performances of the Judy Dworin Dance Project’s Doors not Walls, (us) which brought in 327 people, including Hartford students for a timely and provocative exploration of the tensions and world views in public dialogue about our country’s foundational tenets of inclusivity, diversity, and free speech. Through dance, visual imagery, and a layered sound score, (US) examined closed versus open spaces, uniformity versus individualism, and oppression versus sanctuary. (US) probed, questions and ultimately affirmed what it is and can be to live in America and what freedom truly means.

Program Participation	
Hartford Stage Passes Reserved	92
Museum Passes	539
127 Intergenerational Programs	2,346

suggestions and new ideas. The program is of great value to participants, who often share how crocheting relaxes them by keeping them busy with their hands.

Bead Therapy: Do it Yourself Paper Beads at Barbour exposed participants to the history of paper beading during the Victorian Era amongst the young ladies and currently how paper beading is providing an economic means for Ugandan mothers to provide for their families through the non-profit organization, Bead for Life. Participants expressed enjoying the therapeutic quality of beading and gathering together to socialize.



Rock painting at the Dwight Library has proven very popular with the community.

Rock Painting proved to be very popular at Dwight. The community began sustaining the program by donating more paint brushes, paint, and rocks. The monthly program gives people from Parkville the opportunity to meet their neighbors and interact publicly within the neighborhood. Regulars are established and there is a sense of belonging to a greater neighborhood activity.

Crochet programs at Park allowed participants to learn from each other and connect with other members of the community. Crocheting is a good way to socialize, through the sharing of



YOUmedia teens practice with some of Hartford artist Anne Cubberly’s giant puppets.

Anne Cubberly visited with her Giant Puppets to lead a workshop for teens in YOUmedia on how to maneuver the unwieldy forms. YOUmedia is looking forward to working with Anne again and to engage youth in volunteering for the annual Night Fall puppet show in the future.



Preserving Hartford's History for future Generations

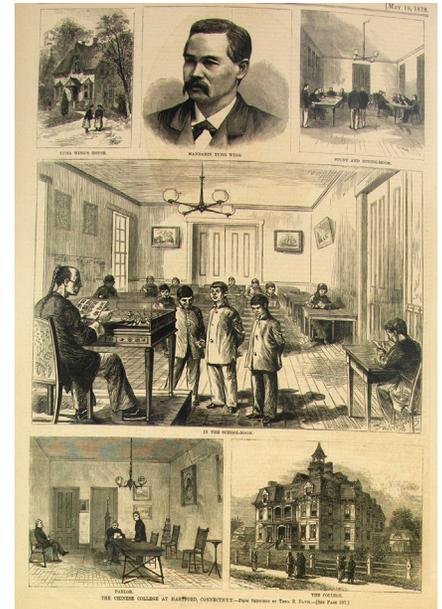


"Faces & Places: Collaging Hartford's History" was a series of classes taught this summer at the Albany Library by master artist Andres Chaparro (below, second from left).



Collage series at Albany, "Faces & Places: Collaging Hartford's History" by master artist Andres Chaparro celebrated Hartford history and Hartford artists past and present, using reproductions of materials from the library's Hartford History Center collection to create pieces of artwork that interpret and reflect the historical and cultural significance of specific places and people of Hartford. The program was created to make relevant and appropriate determinations about why people and places matter and how they should be treated. Collages were made with a focus on Juan Fuentes Vizarrondo and Jackie McLean. Other Hartford artists included Bessie Proffitt, 1898-1973, Hartford's First Lady of Jazz; George Henry Durrie, painter famous for his landscape paintings b. 1820; Alexander Calder, artist inventor of the mobile, and sculptor of Stegosaurus in Hartford; Sol Le Witt, conceptual and minimalist artist b. 1928 and Mark Twain, iconic author, moved to Hartford in 1874.

Through a partnership with the CT Historical Society, a voice was given to a Hartford resident about the destabilizing effect the first anti-immigration law had on Yung Wing's family. The social benefits of teaching the Parkville Community about an influential Chinese native's impact on the city of Hartford, deepens the bonds cross-culturally. Many multi-ethnic patrons remarked how personally connected they felt to the love story between Yung Wing and his white wife from Connecticut. The tragic disintegration of Yung's family after the Chinese Exclusion Act reminded the public that the current climate of children being separated from their families is not an isolated incident. Mr. Jin Hu, former chairman of the Board of the Chinese Association of Science and Technology in Connecticut attended the event and was pleased with the holistic approach of telling Mr. Yung's story.



Dwight Manager Christina Hill (below) presents a lecture on the history of the Chinese community in Hartford. Dwight also had an exhibit on the same subject in August, part of which is shown at right.



public services (continued)



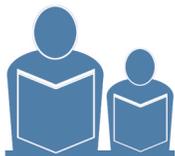
HPL Bridging the Digital Divide

To target the significant digital literacy needs of the community, staff frequently assisted customers with basic computer functions, such as email, printing, and computer processing skills. To supplement the daily assistance provided, computer classes were offered on a drop-in basis throughout the summer and are continuing in the fall by registration.

Computer classes at the Branches provide participants opportunities to gain a better understanding of how Windows works, an overview of the most used computer programs, how to use and manage an email address, and understanding and managing social media.

Digital Technology assistance expanded to helping customers navigate websites to select fall semester courses online at Capital Community College. These new computer skills helped customers qualify for jobs, apply for jobs online, and gain knowledge on particular health issues to make informed decisions on course of treatment.

Digital Services and Resources	# of Participants
Technology Support for Adults and Children	7,631
WIFI Use	19,727
PC Use Sessions	39,188
Database Use	6,716
Digital Literacy Reference Questions Answered	3,198
30 Digital Literacy Programs	82
Freegal Music Streams	3,599



Advancing Adult Education & Literacy

Literature Chats and the Great American Read programs offered the community the opportunity to passionately talk about books and read other books. They talked about enjoying the following authors: James Patterson, Lee Childs, Michael Connelly, John Grisham, Patricia Cornwall, Stephanie Meyers, Nicholas Sparks, Chris Bojalian, Joyce Meyer, and Danielle Steel. At the Barbour Library, one participant brought the Great American Read list to a friend, who did not attend high school in Jamaica. She read books from the list to practice her reading and to gain knowledge of the classics and went to the Downtown Library and Albany Library to borrow more titles.

Opportunities to discuss literature opened up doors for customers like Paris Pruitt, a Hartford resident, to share her book and story; “Unshackled” in a book signing at the Albany Library. A grandmother at Barbour shared her two books, Restart and Restart Family. Mike Copeland and Howie Greenblatt presented at “A Discussion of Hartford’s Basketball Legacy” to celebrate their new book Oh What A Move: Profiles of Hartford Basketball Players,

1954-1984. The event featured a panel of 8 former Hartford Public School basketball players who were well known during this time period. To complement this program, Bill Costen set up an exhibition of photos and memorabilia of Hartford Basketball History from his collection The Costen Cultural Exhibition.

Programs on how to clean in an eco-friendly way and make a natural all-purpose cleaners allowed participants to bring products home, gain economies by using cheaper products, and learn about synthetic cleaning products as one culprit in burdening the human immune system, resulting in disease.

At the Dwight Library, the Branch Manager used the database “English Discoveries” to assist ESL students with tools that can support student learning.

Education Services and Resources

Education Reference Questions Answered	1,196
Educational E-Content & Collection Use/Downloads	401



Cultivating Workforce Readiness – Job & Career/Employment

In collaboration with TAP the Barbour Library was averaging about fourteen students coming to class for the Servsafe Food Handler program after the Mini Job Fair. The students bonded as a class and learning the food concepts well.

Outreach to the Hartford Job Corps Academy about the Mini Job Fair at Barbour resulted in seven Job Corps students going to the Downtown Library to register for the food handler training in the Fall. Job Corps visited YOUmedia to tour the library, get library cards, and check out books. Their instructor wanted them to learn about all of the resources the library provides for the community. The youth all expressed great sentiments about our space, and particularly enjoyed the Hartford History Center.

Customers at the Albany Library were assisted with resume writing to include formatting and proofreading resumes. Some customers had jobs or interviews lined up.

Through library staff efforts, Pablo Liriano, an avid gardener and Affleck Street Community Garden volunteer, was connected with Jaime Smith, Agricultural marketing and inspection representative from CT's Department of Agriculture. Pablo received certification to accept SNAP and WIC as forms of payment for his produce. Pablo signed up to be a part of the urban farmer vending opportunity with Knox. Through Knox's program, Pablo gained access to all of the farmers markets throughout the state of CT and was able to sell his produce mainly at the farmers market at Billings Forge. Pablo was happy about the profit he made from selling his produce during harvesting season.

Teen Services placed 44 teens and young adults in internships across the library system. In preparation, interns were supported with training in basic job and career skills, library-based production activities, customer service and engagement, and in specific digital skills. Interns were also provided digital platforms for scheduling, clocking in and out, communicating completed work, acknowledging one another's efforts, and building digital skills. These interns came from across the city and several partnerships, including Blue Hills Civic Association, Our Piece of the Pie, Center for Latino Progress, Pathways Academy of Design, and Safety Deposit Box.

During the summer, two young adults were hired as interns to implement curriculum created by Trinity College.

Coding for Teens was operated as an internship placement during the summer and averaged just over 18 youth per workshop. Due to the high demand for seats, an additional

Reference Services

of times Staff Engaged

Employment Reference Questions Answered	1,027
Employment Technology Coaching	611

assistant instructor was brought in to support the work. 20 youth from the Summer Youth Employment and Learning Program completed a 120-hour internship in computer science under the direction of Tim Gallagher and Jonathon Gonsalves. The same curriculum and activities from the Spring were reviewed and extended to engage youth in additional learning time. Additional learning activities included learning about broader topics such as systems development life cycle, software development processes, and supportive tools including Agile, TDD, GIT, and JUnit. Moving beyond software development, youth also spent several weeks building the backend of a website.

Youth created several functional programs including a banking application that could make deposits, withdrawals, and check the current balance. By the end of the summer, new skills are on clear display as they independently complete assignments such as this:

You should document all of your methods appropriately with javadoc (or scaladoc), explaining the purpose of each parameter and possible outcomes. Also, please include a short explanation of your approach to the problem, and why you chose any particular libraries used. You may use anything from the Java or Scala standard libraries, as well as any third-party libraries. When finished, you should commit your source code to a GIT repository, then push that repository to a github.com account, and provide us with the link to view it. If you do use any third-party libraries, please include the necessary dependencies (JAR files) in the repository as well, for convenience (or provide a way for your program/build to resolve the proper dependencies).

When youth have become more versed in the skills, knowledge, and behaviors of software and web developers, they and folks from several local companies and organizations attended a networking event to discuss local career opportunities, career paths, and to ask questions of one another. Attendees came from Insurity, Clarity Software, Selective, CBIA, and Travelers.

public services (continued)



Increasing engagement with the arts through access and exposure

SERVICE	OUTREACH
Municipal ID's	81
Passports	339
Registered Voters	45
LOW Adult Community Outreach Program Attendees	991
LOW Youth Community Outreach Program Attendees	7,304
LOW Youth Community Outreach Services Attendees	1,348

Outreach was done to Residential Services/ Half Way House Program where staff received information about the free programs and services available to residents in transitional programs, re-entry employment support in the Jobs and Career Center.

The Library on Wheel's visibility increased with continued invitations to set up information tables at community events. This helped promote programs, author talks, classes and services available at all HPL locations. Books for children and adults were distributed to everyone in attendance at the events.

Library On Wheels Outreach

3rd Annual Health and Wellness Fair

Charter Oak Health Center

CREC back to School Event

Community Health Services

Mount Olive Church's 5th Community Block Party

University of Hartford: HPL Information was distributed

Pollinator Festival sponsored by Trinity Church HPL sponsored a free book table and provided free books for the community.

Free books donated to adults and children in Sigourney Park.



HPL Library on Wheels (LOW) Outreach Assistant Bonnie Solberg at the West End Farmer's Market. The market was added to the LOW's list of stops this summer.

public services (continued)

HPL introduced the Library of Things, which enables customers to borrow a wide variety of items, from fishing poles to sewing machines. Our Library of Things collection circulated 81 times. The most popular items are the sewing machines.

For RFID tagging and scanning, the Barbour Library's deaccessioned nonfiction books were given away at the Mount Olive Block Party. Picture books were given to the Affordable Daycare Learning Center in Unity Plaza and about 280 deleted books were given away at the Pollinator Festival at the Trinity Episcopal Church.

HPL partnered with the group Youth Ending Mass Incarceration (YEMI), a group of black mothers organizing to protect their children in school, on the event "Ending the School to Prison Pipeline." This event featured a panel of youth who have been through the school to prison pipeline, and parents who are organizing to make school policy change. The event was widely attended by educators, policy makers, and parents or caretakers and their children.

With the City of Hartford and other community partners, HPL continued to participate as a member of the Hartford Votes~Hartford Vota Coalition. The coalition hosted 3 Candidate Forums before the August Primary Election in addition to a forum for Democratic Candidates for Governor and Lt. Governor, a forum for Democratic Candidates for Attorney General and Treasurer, and a forum for Democratic Candidates for State Representative for the 3rd & 5th District.

As with every election, the Downtown Library serves as a polling place. In preparation for increasing voter registration efforts, HPL partnered with Hartford 2000 and The Office of the Secretary of State to lead a "Get Out the Vote Training" for NRZ members, HPL staff, and the public. On September 25th, Hartford Public Library celebrated National Voter Registration Day system wide.

The Well Being 360 Youth Program was held once a week for a month at the Albany Library in partnership with the West Indian Foundation Advocacy to Legacy. This program sought to inform the community about tobacco and to develop advocacy

around the topic. They encouraged and assisted kids to attend City Hall meetings. The effort to raise the tobacco age to 21 was officially passed and as a result the Mayor will stop by the branch on November 30th to take some pictures with the student participants. Advocacy to Legacy will be providing cake and pizza.

Joe Young and Sistah Nandi presented Emancipation from Food Slavery at the Albany Library. They brought plants and had a community conversation to talk about healthy food options and growing fruits and vegetables.



Affleck Street Community Garden Celebration

The Park Library held the Affleck Street Community Garden celebration where 18 Gardeners who enrolled during the gardening season successfully harvested a variety of vegetables such as eggplants, cilantro (very popular), basil, tomatoes, green peppers, lettuce, beans, and shared produce with the community. The gardening celebration connected the broader community to the garden. The Frog Hollow neighborhood was invited many attended, and toured the garden while enjoying a burger, hot dog on the grill, and salads made from the garden's harvest. Our summer intern, Hector Feliciano was a key player in promoting and helping out with the garden celebration.

Civic Engagement Highlights

PROGRAM	PARTNER
Ending the School to Prison Pipeline	Youth Ending Mass Incarceration
Candidate Forums	City of Hartford; Hartford Votes Coalition
Emancipation from Food Slavery	Joe Young & Sistah Nandi
Well Being 360	West Indian Foundation Advocacy to Legacy
Affleck St Community Garden Celebration	Knox Park Foundation

youth and family services



Readiness for School Success and Literacy

For the second year, Hartford Public Library celebrated the end of summer learning by taking participants to a Hartford Yard Goats game. The HPL community stepped up to celebrate a summer of learning with on-field marketing stunts, a library PSA showed to the entire stadium attendance twice, a table on the concourse with information and swag. The partnership produced photos of Yard Goats players with their favorite books, and continued to be a highlight of the summer.

In September, the Albany Library brought back the Chat and Chew, a community conversation and meal supplied by Advocacy to Legacy. Every week the organization feeds between 75 and 100 children who would have gone hours without a meal. Schools located near the library have a half day every Friday and many children wait for parents to pick them up from the Library.



To prevent the summer slide of reading scores and involve parents in creating a culture of reading at home, HPL offered the Hartford Readers program. 77 Hartford students from 33 different schools entering grades 1-3 and their families took advantage of four family literacy events, five to ten free books, and two-week, half day literacy camps in August at our Downtown, Albany, and Goodwin locations. Pre and post-test data showed that all students at least maintained their reading level from the spring to fall with 32% increasing at least one level.

The Children's Museum of West Hartford reprised their weeklong family science programs culminating in a trip to the library at Park, Barbour, and Downtown.

The new Boundless Hartford Readers program was rolled out in September. This was developed with the help of Hartford Foundation for Public Giving's Building Evaluation Capacity. This initiative seeks to quantify the gains children make when through Boundless when HPS and HPL work together. Youth Service librarians began recruiting between five and 10 HPS students and their parents in grades K-5. The parents will agree to: attend four presentations at the library throughout the schools year, make sure their child visits the branch at least three times per week, maintain a reading log of books read and programs attended, and keep in contact with the youth service librarian on their child's reading progress.

A parent back to school readiness program at the Park Branch informed parents of their rights as advocates of their child's

Programs	Participation
831 Youth Programs	16,807 Participants
234 Teen Programs	2,668 Participants
Meals Served (Breakfast & Lunch)	7,008
Boundless Programs	759 Participants
Completed at least 1 Summer Learning Program Club	346 participants

education. Participants were very engaged in conversation and shared their personal experiences and struggles navigating the school system in CT. Some of them voiced they have children with special needs whom they have had aggressively advocated for schools to meet their needs, and how they went about doing so. A representative from Hartford Parent University brought handouts and guides for parents, and talked about each of them as well orient parents IEP's and how to navigate that form.



Park Street Manager Graciela Rivera (center) talks with neighborhood parents at a meeting on how school parents can best advocate for their children.

youth and family services (continued)

Boundless partnership between Hartford Public Schools and HPL Branches

September saw an incredible increase in the number of children visiting the library after school. This may partly be associated to the Open House at Parkville where the new Principal Omaris Journet encouraged the parents and children to take advantage of the resources Dwight Library offers, including the Homework Help. The info was shared with students and their parents regarding the Boundless Hartford Readers initiative among the many other services the library provides and invited them to visit the Library. Presentations were translated in Spanish and Portuguese to include families who needed it.

A strong connection was re-established with Maria Sanchez and Burns Latino Studies Elementary schools by providing story time visits to both on a weekly basis. This is the 3rd year the Park Library staff has been invited to be a part of the Maria Sanchez Elementary School Student Governance Council.

Parent Library Ambassadors

The final year of the Parent Library Ambassador Program funded by the Brown Rudnick Foundation resulted in 10 parents who were identified from the core group of parents from year two that were willing to transition to becoming Parent Library Ambassadors (PLA's). These 10 parents represented the library at community events, helped plan and execute programs for families of young children, and networked with families and organizations. The Parent Library Ambassadors received training on Library Science and technology offered by the library to better equip them



Story-time in Bushnell Park with Early Literacy Coordinator Marie Cancilleri

in sharing our early literacy resources and programming with other families. PLA's also received an overview on "Every Child Ready To Read" which reinforces early literacy and the role of the parent and caregivers as a child's first and best teacher. They completed the goals of volunteering monthly at the library and/or attended community events to promote Leap Into Learning and

HPL services and events. They worked as a team to plan a family literacy event at the library in order to attract families with young children who have not previously been to HPL. They exceeded the goal of bringing 100 new people to the library, as 160 newly documented patrons attended events.

Here are some anecdotes from the Parent Library Ambassadors:

"I liked learning all the skills that were highlighted in Every Child Ready to Read program."

"The most valuable thing I feel is to tell people about the library events. We are feeling special as an ambassador. People now ask me about what is happening at the library."

"Would love to continue to work with other organizations as well as pediatricians and local medical agencies to share what the HPL is doing."

We now have 231 children enrolled in our 1,000 Books Before Kindergarten program. 11 children completed their 1,000 books this quarter.

Teen Services

At the Park Library, Ted McCoy ran a stop motion animation program the week before school started. While he spent time floating between a few groups and facilitating, teen customers Octavio and Ruben, paired up and got to work on a claymation project that was really quite outstanding. Though it was only 10 seconds or so, they worked together to storyboard and execute a really complicated animation, and Ted let them know how impressed he was at their mastery of not only the technological aspects (using the iPad/app to generate their animation) but of the overall planning and conceptual effort they put in. Though some of the younger kids' focus had gone in and out a little, Ruben and Octavio showed everyone their animation and also offered a brief tutorial to younger youth on how to pull off something so professional. Both young men were very proud.

At the Barbour Library, Kara Morse worked with a group of young teens that have come to her in the past for help with their school projects. Since Hartford Public Library has a reputation for being a supportive community for learning, they knew to come to the Barbour library for academic support. These rising 9th graders visited Barbour Library to produce a timeline of events for the book "The Skin I'm In" by Sharon Flake. They knew that they could count on HPL staff to provide digital resources but also a range of markers, colored and patterned paper, glue sticks, rulers and guidance to finish their Summer Reading project.

The American Place

Education & Career Readiness

English Language Learners - ELLs

The CT Department of Education's Program Enhancement Project (PEP) grants were awarded in September in the amount of \$72 thousand. This allowed us to launch our Fall 2018 ESL classes which kicked off to a great start! Approximately 60 students are enrolled in the weekday classes and the Saturday classes, offered in partnership with Hartford Adult Education, have enrolled approximately 75 students.

Two new teachers, Mr. Gilberto Rico and Mrs. Sharon Silvestrini, are greatly contributing to the success of the Saturday classes. Weekday students participated in two field trips: to the State Capitol and the Wadsworth Atheneum. For many students, it was their first time visiting both sites.

Late-arrival high school students (National Leadership Grant – IMLS)

In July, 25 students participated in a half-day, 5 day per week, Summer English Club targeting late-arrival high school ELLs. In addition to strengthening their English language skills, students learned about resources in their community. A highlight of the summer program was a trip to City Hall, where the students met Mayor Luke Bronin, and learned about services the City provides to its residents. Students also toured the State Capitol and learned about state government.

In mid-September, the After-School English Club, which meets on Tuesdays and Thursdays, kicked off with 25 new participants. The majority are very recent arrivals to Hartford within the last 4 months. In addition, a new program component, Next Steps, also takes place on Monday afternoons for 15 alumni students who participated in past program cycles. This allows HPL to maintain a connection with these alumni and to provide them with an additional resource – college tutors/mentors - to help prepare them for college and careers.

A strong cadre of volunteer interns were recruited from area colleges and universities to serve as mentors and excellent role models for the students.

All have first-hand knowledge of the immigrant experience, either directly themselves or within their immediate families. Therefore, students and mentors have an instant connection. Interns include the following: a UCONN MSW student from Albania; a freshman Mortenson Scholar recipient from Pakistan majoring in Economics and International Relations; a senior majoring in both Molecular Biology and Human Rights whose parents immigrated from Pakistan. A Manchester Community College student from Colombia completing her degree in Criminal Justice program, and a student at the University of Hartford of Cuban heritage.

Citizenship Applicants

The demand for Citizenship continues growing exponentially and TAP staff have performed yeoman's work to meet the demand. We have been able to respond successfully, due to the exceptional backing by USCIS since 2010 - both financially and technically. These funds allowed us to develop, hone and deliver quality Citizenship services. We learned this year that we were not awarded the USCIS Grant even though we had more than doubled our proposed goals for Citizenship applications, intakes, and naturalization. The impact of reduced funding is significant. To defray some of the cost of service, a nominal fee schedule has been introduced while we regroup to see how best to sustain our ongoing support of our Citizenship applicants. Given how important this work is to the core mission of Libraries, we are actively seeking alternative funding and look forward to reapplying to USCIS next year.

Under-and unemployed (Immigrant Career Pathways Grant – HFPG)

Fifty-one students enrolled in Servsafe fall classes which now include two tracks – Food Handler and Servsafe Manager. The Food Handler training was introduced this fall at the Barbour Library and sixteen students successfully completed. Forty individuals attended a mini-job fair that was coordinated prior to the launch of classes. While the need for such training is clear in that neighborhood, expansion is limited due the branch's space constraints.



Elizabeth Rivera teaches a Servsafe Class at the Barbour Library in September.

The Drivers Ed program (identified as a key barrier to entry-level employment) continued this fall with 25 enrollees and the summer cohort is currently in the process of obtaining their Learner's Permits.

The American Place (continued)

Non-High School Completers

The American Place offers a free online self-study GED Prep program with an in-house coach. Participants take an online test that will assess their reading and math skills and indicate whether they meet the basic requirements for the program. In the event that they do not qualify, the coach recommends other options or alternative settings. This program is ideal for students whose schedule prevents them from attending a GED class or simply prefer preparing on their own.

New Initiative

On October 6th, the doors of HPL's new Asylum Hill Adult Learners Saturday Academy opened at West Middle Community School. A total of 30 neighborhood residents were warmly welcomed at the 927 Asylum Avenue entrance to register for one of three initial class offerings: Basic Spanish, Basic Computer or Basic Citizenship for Non-native English Speakers - all scheduled to run until December 15th. Classes are taught by experienced adult education instructors and the program is overseen by HPL staff Nancy Caddigan.



One-on-one help in Spanish class at the Adult Learners Saturday Academy at West Middle School in Hartford's Asylum Hill neighborhood.

Plans are in place to continue the Academy as of January 12th with the possibility of offering additional classes throughout the semester as well as an on-site volunteer tutoring component for English language learners. Funding is generously provided by The Hartford, which has targeted these monies for educational projects serving Asylum Hill residents.

Partnerships

TAP and the Connecticut Radio Information System are exploring Citizenship preparation material for narration. Among public

domain material recommended for recording are instructions for the N-400 Citizenship Application and Learn About the U.S. Quick Civic Lessons in both English and Spanish.

TAP is in discussion with Goodwin College to discuss activities that may serve as experiential learning for students enrolled in a new course being developed by Goodwin to provide a multi-dimensional approach to Homeland Security. Funded by the National Endowment of the Humanities one of the modules focuses on immigration and citizenship.

Two new internship sites have been secured for students enrolled in the Immigrant Career Pathway Initiative - Hands on Hartford and IHOP. Three students have gained part-time employment at IHOP. The partnership with the Hartford Public Schools Food Services and Child Nutrition remains strong - 14 students completed internships this fall and 8 students were offered part-time employment to date.

CPI and Digital Literacy Coordinator attended the North Hartford Promise Zone (NHPZ) Education Workgroup in order to promote the Servsafe and other programs offered by HPL. The workgroup consists of various community organizations such as, Hartford Public Schools, Girl Scouts of Connecticut, UCONN Husky Sport, HUD, and North Hartford Promise Zone.

To strengthen relationships with immigrant service providers to whom we are referring customers and to follow-up to ensure that they are being served, staff attorneys Laurie Housman and Alpha Nicholson visited with local providers to introduce themselves and the Library's services. This was soon followed by TAP's hosting a breakfast for area providers in which we met other attorneys and learned about the services that their organizations are providing. Participating agencies included Greater Hartford Legal Aid, Catholic Charities Migration, Refugee, and Immigration Services, Center for Latino Progress and the CT Institute for Refugees and Immigrants.

Events, Publicity, Awards

On Monday, September 17, in honor of Constitution and Citizenship Day, the Library hosted a Naturalization Ceremony. Fifty applicants were sworn in as new citizens representing 32 different countries. The ceremony also marked the retirement of USCIS Section Chief, Ethan Enzer, emcee par excellence for the many ceremonies hosted at the Library for over a decade. He was instrumental in the expansion and advancement of The American Place. Mayor Luke Bronin and dignitaries led all in song with "This Land is Your Land".

The American Place (continued)

An art exhibition, “Freedom Dreams”, is mounted in the area outside the classrooms on the Mezzanine highlighting the work of area refugees, including, Georges Annan Kingsley from the Ivory Coast enrolled in TAPs Citizenship classes and was naturalized in September, Marc-Yves Regis from Haiti, Adeebah Alnemar from Syria and Pah Lu from Burma currently enrolled in TAP’s ESL classes.

TAP continues to air a monthly segment on Harford Public Access TV of its programs and provides profiles of New Americans for The Citizenship Corner column in Hartford News. The Naturalization Ceremony highlighted above received broad positive print and video coverage.



TAP team members with the Urban Library Council’s “Top Innovator” award.

TAP’s Immigrant Career Pathway Initiative was the proud recipient of this year’s nationally recognized Urban Library Council 2018 Top Innovator Award. Project Coordinator, Beverly Redd and Homa Naficy were invited to receive the award and were interviewed for Ingram Publisher’s Two Librarians and a Microphone Podcast.

TAP Exec Director was among an illustrious group of speakers at the Connecticut Council for Interreligious Understanding’s “Love Thy Neighbor” Dinner and Forum on September 17 at the Marriott Downtown.

The American Place: Statistical Report

	July	Aug.	Sept.
BENEFICIARIES: IMMIGRANTS			
Citizenship screenings			60*
Citizenship apps. prepared & submitted			54*
Green Card Renewals prepared & submitted	6	11	10
Individuals passed the Citizenship test			49*
Individuals achieved Citizenship			54*
Citizenship Classes @ CTRL	8	8	8
Citizenship Attendance @CTRL	176	131	153
BENEFICIARIES: ELLS			
ESL CLASSES CTRL YOUTH	13	—	5
ESL Attendees CTRL youth	248	—	83
ESL Classes CTRL	26	—	23
ESL Attendees CTRL	163	—	271
Food Handler/Servsafe Classes	12	10	34
Food Handler/Servsafe Attendance	71	62	289
Drivers Prep Classes	6	4	0
Drivers Prep Attendance	103	83	0
BENEFICIARIES: NON-HIGH SCHOOL COMPLETERS			
GED Testing			60*
BENEFICIARIES: UMEMPLOYED / DISLOCATED			
Total AJC services	156	251	360
Total AJC customers served	76	114	191
BENEFICIARIES: CITY RESIDENTS			
Digital Literacy Classes	4	4	4
Digital Literacy Attendance	10	10	10
BENEFICIARIES: TUTEES/TUTORS			
# of volunteers	6	5	7
# of tutees	8	7	41
# of volunteer hours	40	32	45
FEES COLLECTED			
Translation fees	75	135	60
Immigration application fees (I-90 renewals)	300	550	505
NCS Pearson GED fees	195	227.5	316.25

* indicates quarterly figure

Hartford History Center & ArtWalk

HIGHLIGHTS:

- Hartford History Center Executive Director Brenda Miller was named to the **Greater Hartford Arts Council's Board of Governors**.
- HPL 125th Anniversary:** On May 9, 1893, with a majority vote by the Connecticut General Assembly, the Hartford Library Association became Hartford Public Library. This 125th anniversary was celebrated with a summer/fall Artwalk exhibition entitled **In the Public Realm: Hartford Public Library 125 Years**. Comments from the exhibition public log book included:

"Thank you for your services to our community!"

"I loved the timeline. I was born in Hartford in 1930 and never knew this history."

"A great reminder of what libraries can do – books connect people."

"Amazing how appropriate the quotes are for our times as well."

"Thank you HPL for all your work in the past and the present... Bless you for the gift that you are."

Stronger relationships among community organizations

Faith Congregational Church partnership celebrating its 200 year anniversary in 2019: Faith Congregational Church formerly known as the Talcott Street Church will be celebrating 200 years in 2019. A group of their congregants and lead pastor, Rev. Steve Camp, met with the Hartford History Center to discuss ways in which to further explore the history of the church as it evolved in the City of Hartford, with a particular focus on the North End neighborhoods and the African American community. The Hartford History Center convened Real Art Ways, the Old State House, Capitol Community College, the Amistad Center for Art & Culture, local historian Charles Teale, and Steve Thornton of the Shoeleather History Project to coordinate programming and consider creating a permanent marker for the original Talcott Street Church location on Talcott and Market Streets.

Deeper understanding of self and connection to community by learning Hartford history:

- Class visits at the HHC:** Hartford History Center staff have facilitated workshops with middle, high school, and college

HARTFORD HISTORY CENTER and ArtWalk				
Visits	July	August	September	Total
DOWNTOWN	764	432	930	2,126
Online Visits				
DOWNTOWN	6,190	8,290	8,623	23,103
Reference Question				
DOWNTOWN	312	157	271	740

Hartford History Center and ArtWalk Programs

	July	August	September	Total
Programs	12	8	12	32
	July	August	September	Total
Attendance	174	152	345	671

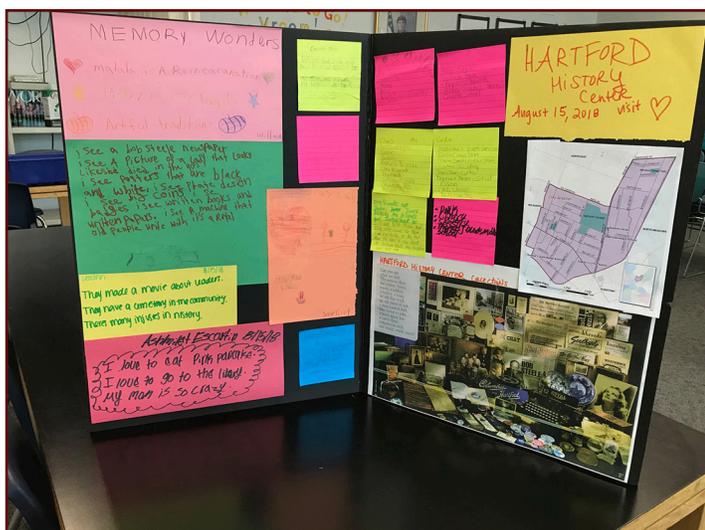


First-year students from UCONN-Hartford conduct research in the Hartford History Center.

groups interested in learning about Hartford history topics. The Girl Scouts of Greater Hartford brought a group of young women and viewed historical images and pamphlets from the Hartford Girl Scouts. We had two UConn college classes doing research on historical sites and activism in Hartford.

- A Home Away From Home:** Greater Hartford's West Indian Diaspora The Hartford History Center extended the display of a historical exhibition on Hartford's West Indian community, "A Home Away from Home: Greater Hartford's West Indian Diaspora" curated by Dr. Fiona Vernal, through the end of August. In August, we were visited by members of the youth dance group, the Cultural Dance Troupe of the West Indies, who were elated to see images of elders they recognized in their community and learn about some of their history in Hartford.

Hartford History Center & ArtWalk (continued)



Hartford History Center display at a visit to the SAND/Ropkins Branch.

- **Summer Learning programming across the branches (July/August):** Hartford History Center staff held youth and intergenerational workshops at each neighborhood library in order to spark interest in Hartford history topics, especially as related to neighborhood-specific artists, community leaders, and sites as part of Summer Learning 2018, helping participants complete their Hartford Club requirements.
- **Photographs for the Connecticut Historical Society exhibition “Patios, Pools, & the Invention of the American Backyard”:** Melica Bloom, curator for the Connecticut Historical Society, selected images from our Hartford Times and Hartford Housing Authority images for an exhibition called “Patios, Pools, and the Invention of the American Backyard,” which will be on display in December 2018 and January 2019.
- **Great-granddaughter of African American artist Ellis Ruley:** DeLois Lindsey, former director of the Office of Multicultural Programs at University of Hartford, researched North End Hartford neighborhood life 1940s-1960s for a documentary she is working on regarding the life of her great-grandfather, artist Ellis Ruley. Although Ruley lived and died tragically in Norwich, CT, Lindsey grew up in the North End of Hartford and wanted to compare life for African Americans between the two localities.

Increased engagement with the arts through access and exposure:

- **Hartford Artisans Weaving Center exhibition “Block by Design”:** Hartford Artisans Weaving Center presented “Block

by Design” August through September in the glass case corridors outside the Hartford History Center. The Hartford Artisan Weaving Center’s mission is to enrich lives through hand-weaving. The weaving center is a space where seniors and artisans with low or no vision work together to create quality, handwoven pieces—beautiful fabric, scarves, throws, table runners, and wall hangings.

Preserving the history of Hartford for future generations:

- In July, an inventory of **Hartford History Center digital resources** in the Library’s former library management system was completed and all HPL/HHC digital assets moved to the Connecticut Digital Archive (CTDA), a preservation resource located at the University of Connecticut, for safekeeping while the library transferred its catalog from Innovative Interfaces to Sirsi Dynix. The Hartford History Center will now use the new digital asset system - Portfolio - offered by Sirsi Dynix. Training began in September and testing provided options for making the digital resources accessible to HPL customers.



PHS student and Hartford History Center intern Ahmari Thornton conducted an oral history with Lee Martin, a longtime member of Faith Congregational Church.

- **Ahmari Thornton internship (August):** Hartford high school rising sophomore interned with the Hartford History Center in the month of August focusing on creating a timeline of Faith Congregational Church history and conducting an oral history with the longtime member of the church, Mr. Lee Martin.

Communications

Updates

The Communications Department is continuing to reorganize and explore new ways to communicate the library's story to the greater Hartford community. The anticipated hiring of a full-time graphic artist in the 2nd Quarter of Fiscal Year 2018-19 will greatly increase the department's output. The new hire will also be able to serve as a Spanish/English translator, increasing the library's dialogue with Hartford's Latino community, which makes up roughly 40% of the city's population.



(Above) HPL's Katherine Trouern-Trend, Pat Knapp and Michelle McFarland at the Barry Square Community Day; (below) rock-painting at Dwight Library. The Communications Department has been trying to provide more coverages to library branch programs and activities.



In the meantime, the Communications Department has made a concerted effort to expand coverage and dissemination of activities at all of HPL's six branch libraries, from double-dutch jump-roping at Camp Field and rock-painting at Dwight to nutrition classes at Barbour and parent meetings at Park Street. In September, Communications Manager Andy Hart met with Park Street Library Manager Graciela Rivera and Maria Ortiz of the Hispanic Health Council to discuss a joint effort by the two organizations to organize a series of events in October to honor Domestic Violence Awareness Month.



Hartford Public Library Night at Dunkin Donuts Stadium in August made the front page of The Hartford News.

The department has also established closer relationships with three local community newspapers, the *Hartford Inquirer*, the *Hartford News* and *Identidad Latina*. Both papers have been publishing photos and event listings from HPL on a regular basis. Looking forward, the department plans on making a concerted effort to establish similar relationships with other community newspapers in the area.

On the ever-changing social media front, HPL's Facebook presence has increased with a wide variety of photos and event listings. The library's Twitter account has been active but has not proven to be as effective a communicator as Facebook. The Communications Department is planning to revive and expand the library's Instagram account. With the wide variety of events and activities going on at the Downtown Library and its branches, it is anticipated that the revived Instagram account will generate additional notice of library events and programs.

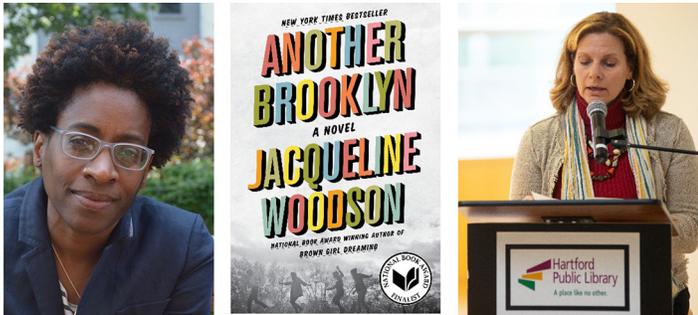
Development

Overview

- A development plan for 2019 was created and adopted by the board development committee.
- A late spring annual appeal captured donors who had not given in 2018. Since June 1, we have received a total of \$54,037 from 147 donors.
- In July and September, board members wrote personal thank you notes to donors with information provided by development in addition to the traditional tax acknowledgment letters sent from the development office.

Beyond Words 2018

- In the Spring, Jacqueline Woodson was selected as the 2018 Beyond Words guest speaker.
- Many copies of Another Brooklyn, Jacqueline Woodson's



Acclaimed author Jaqueline Woodson (left) will be the guest speaker at the 2018 Beyond Words fundraiser on December 7. Woodson's latest book is Another Brooklyn. Marlene Ibsen of Travelers is shown at right during a public reading of the book at the Downtown Library.

award winning adult novel, have been purchased, and we had a reading of Another Brooklyn at Downtown Library on 10/24/18.

- Joyce & Andy Mandell agreed to serve as Beyond Words honorary co-chairs.
- Beth & Dan Papermaster and Cate & Terry D'Italia will serve as co-chairs for the event. They have helped to develop both a full Beyond Words honorary committee (comprised of local community leaders) and a Beyond Words volunteer working committee (comprised of board members, HPL corporators, and community volunteers).
- Sandy and Howard Fromson are the recipients of the 2018 Carolyn Hewins award.
- The Beyond Words committee has been very active in planning for the success of Beyond Words 2018. They have

been meeting bi-weekly for the past 6 months.

- Tickets sales are steadily being received, and the 46 table captains are working hard to fill their tables.
- As of 11/19/18, we have raised \$114,000 in event sponsorships.
- Beyond Words "Save the Date" cards were sent in July, and the Beyond Words invitation were mailed the first week of November.
- The Beyond Words website was updated, including the ability to purchase tickets, sponsorships and make Beyond Words donations online.
- Beyond Words communication and marketing have been done in the development office to promote the event. This includes a weekly HPL corporator email update that has focused on Beyond Words, and more recently an additional weekly Beyond Words email update highlighting the ability to purchase tickets.

STAFF UPDATES

New Hires



Alexander Ashley,
Digital Literacy
Coordinator



Michele Brophy,
Instructional
Specialist



Sara Lestage,
Boundless
Librarian, Rawson
School



Diana Smith,
Director of
Human Resources



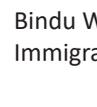
Catherine Torres,
Graphic Designer
and Translator



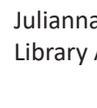
Teresa Chlus,
IMLS Program
Assistant



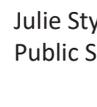
Nygel White,
YOUmedia
Mentor



Bindu Wotorson,
Immigration Counselor



Julianna Velazquez,
Library Assistant

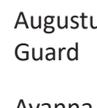


Julie Styles, Manager of
Public Services

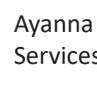
Rehires



Mark Parrino, Director of
Facilities

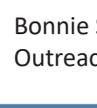


Augustus Pope, Security
Guard



Ayanna Wright, Teen
Services Librarian

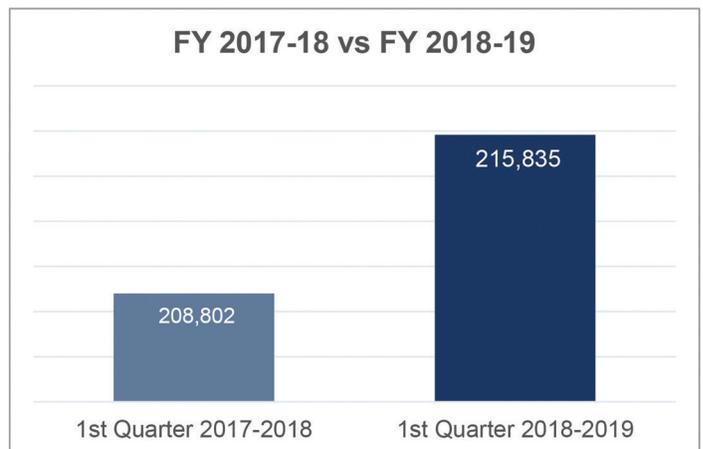
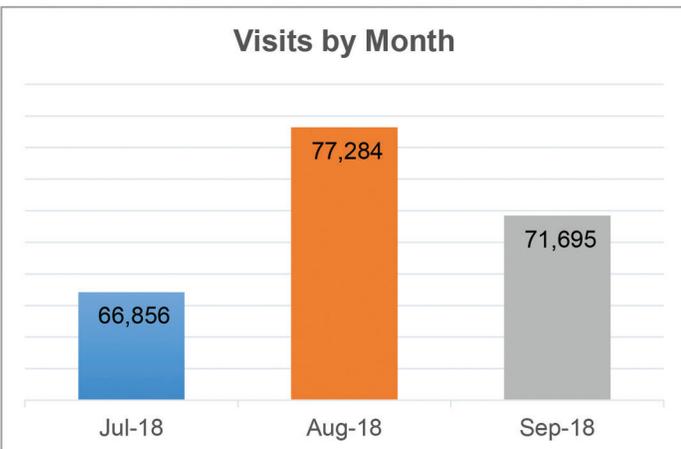
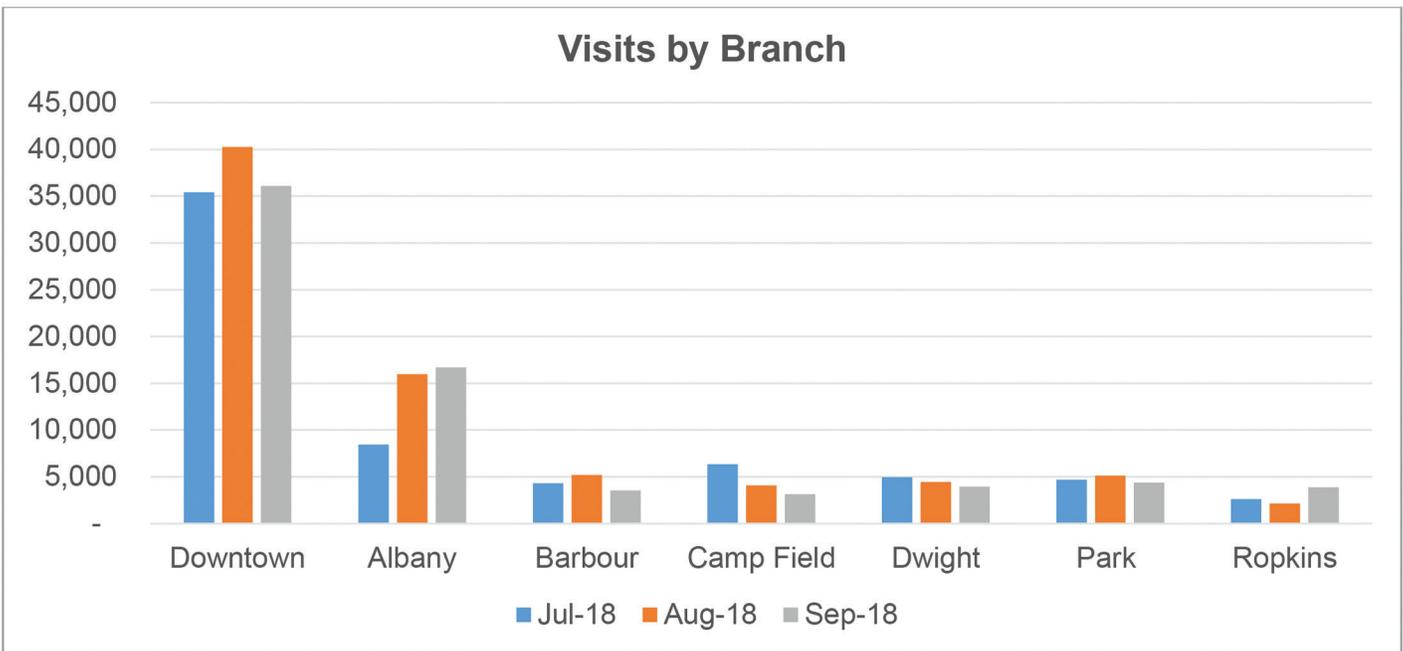
Promotions



Bonnie Solberg, Youth &
Outreach Services Librarian

1st Quarter FY 2018 - 2019 July - September, 2018

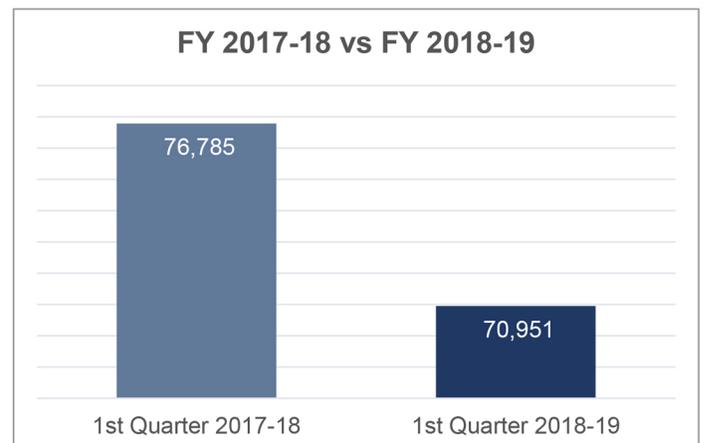
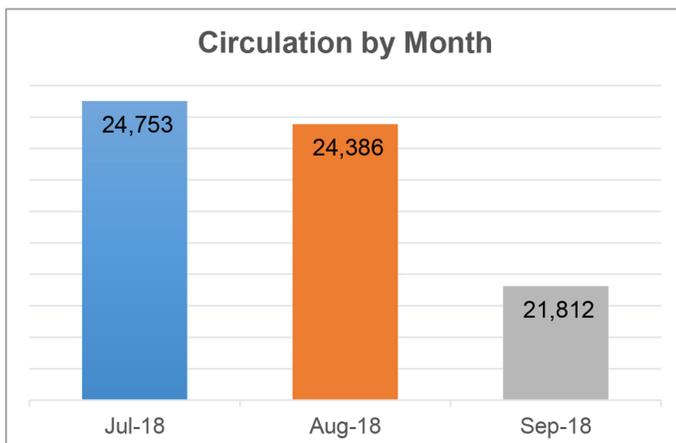
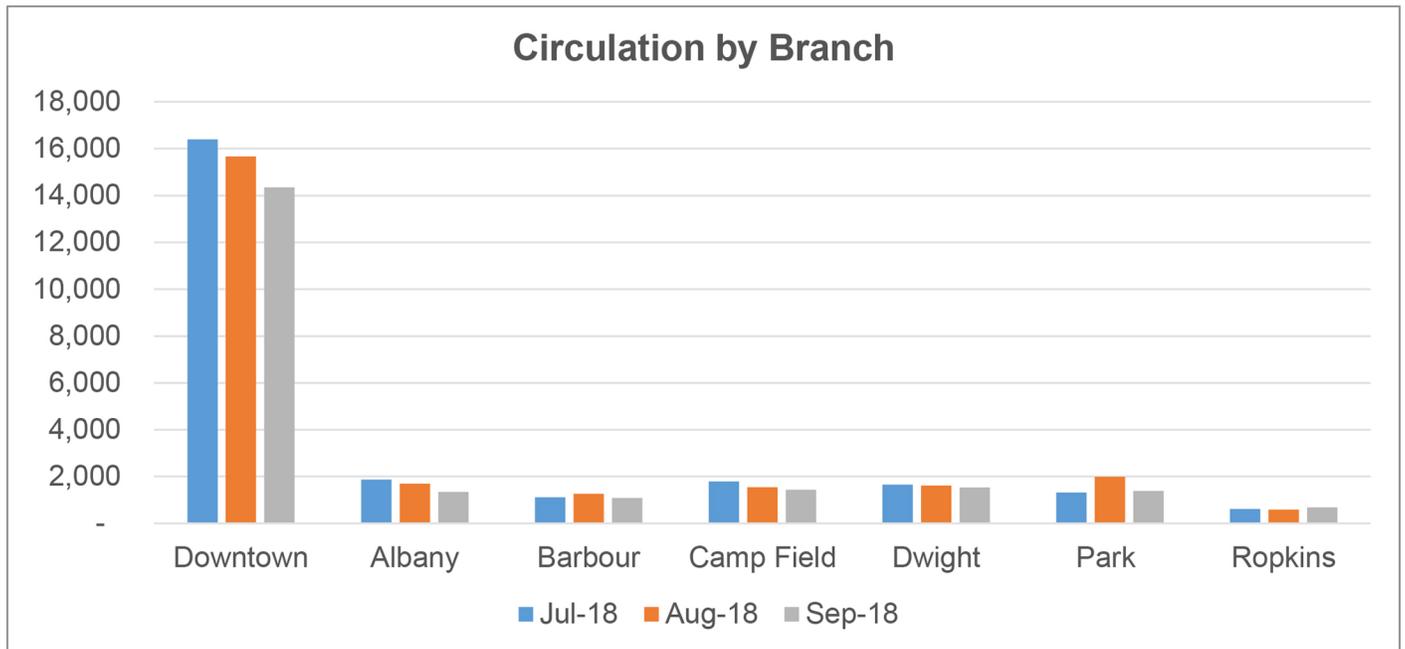
VISITS	1st Quarter 2018-19				1st Q 2017-18	Difference	%
	Jul-18	Aug-18	Sep-18	Total	Total		
Downtown	35,403	40,257	36,110	111,770	119,221	(7,451)	-6%
Albany	8,468	15,968	16,687	41,123	22,882	18,241	80%
Barbour	4,338	5,197	3,539	13,074	7,322	5,752	79%
Camp Field	6,366	4,085	3,128	13,579	15,738	(2,159)	-14%
Dwight	4,961	4,460	3,951	13,372	11,311	2,061	18%
Park	4,700	5,153	4,393	14,246	21,928	(7,682)	-35%
Ropkins	2,620	2,164	3,887	8,671	10,400	(1,729)	-17%
Total	66,856	77,284	71,695	215,835	208,802	7,033	3%



NOTE: The 1st Quarter statistics are only comparing the branches that are opened now. The Year To Date statistics includes the complete 1st Quarter of FY 2017-18, which means that it includes Blue Hills, Goodwin and Mark Twain.

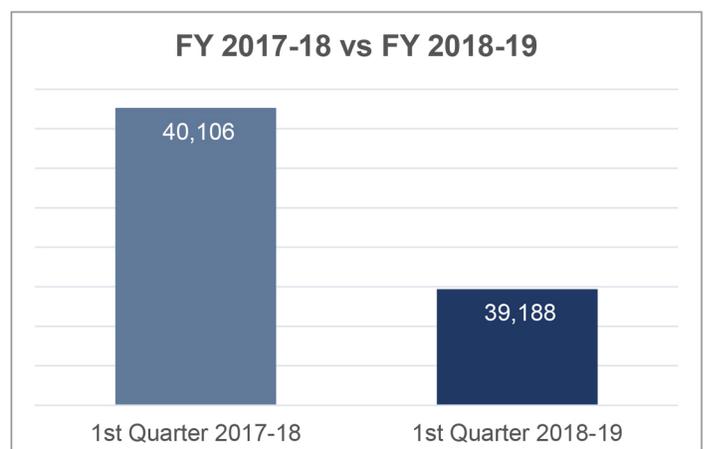
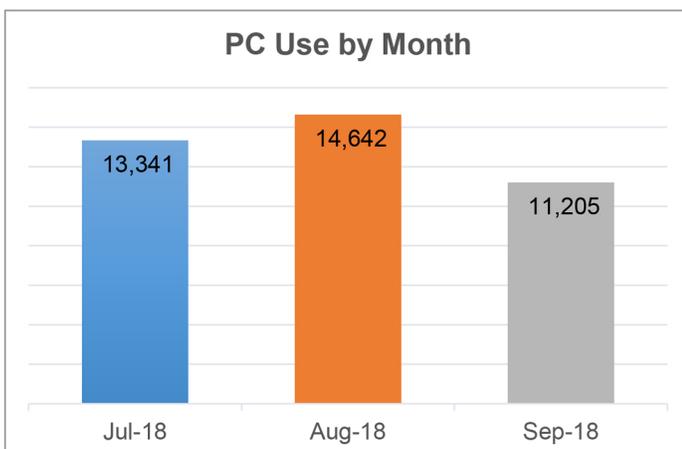
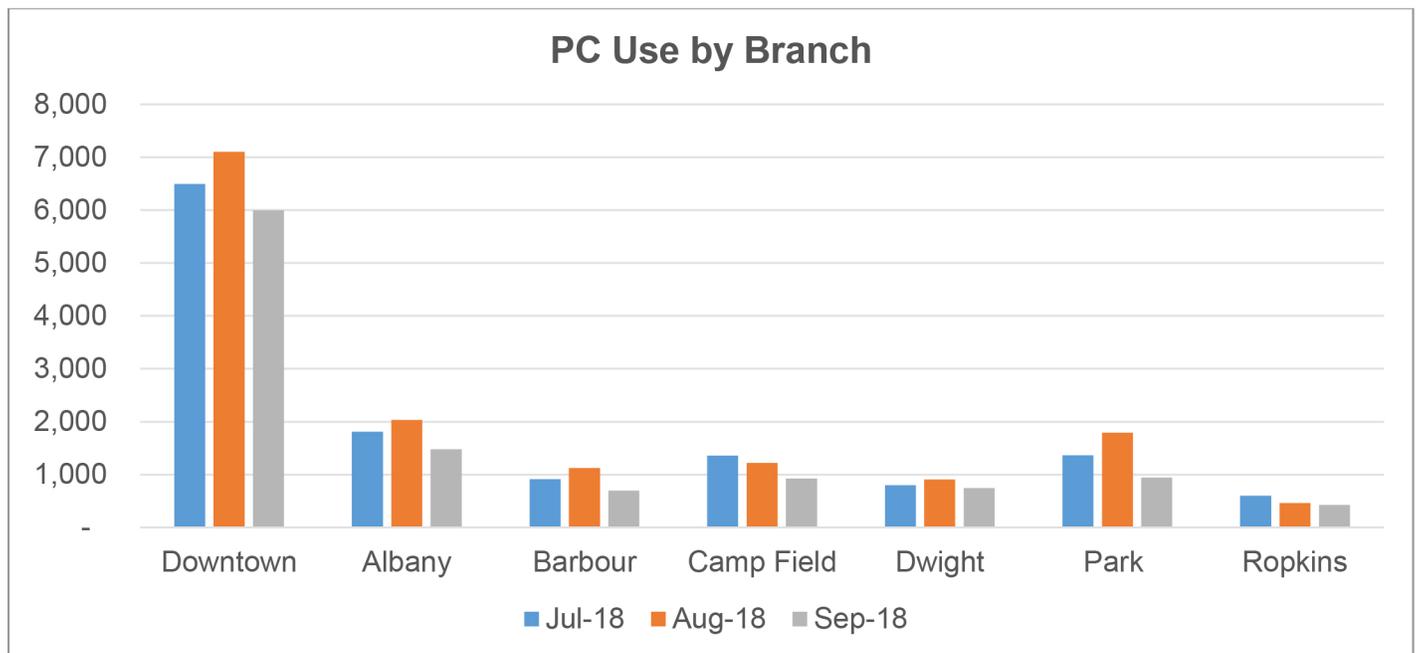
1st Quarter FY 2018 - 2019 July - September, 2018

CIRCULATION	1st Quarter 2018-19				1st Q 2017-18		Difference	%
	Jul-18	Aug-18	Sep-18	Total	Total			
Downtown	16,401	15,672	14,349	46,422	50,512	(4,090)	-8%	
Albany	1,866	1,698	1,343	4,907	5,381	(474)	-9%	
Barbour	1,109	1,264	1,082	3,455	3,249	206	6%	
Camp Field	1,795	1,547	1,435	4,777	5,185	(408)	-8%	
Dwight	1,657	1,613	1,540	4,810	4,764	46	1%	
Park	1,314	1,996	1,379	4,689	5,204	(515)	-10%	
Ropkins	611	596	684	1,891	2,490	(599)	-24%	
Total	24,753	24,386	21,812	70,951	76,785	(5,834)	-8%	



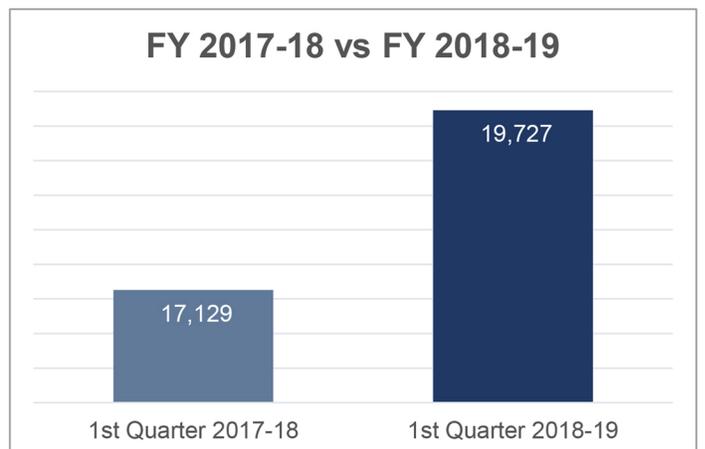
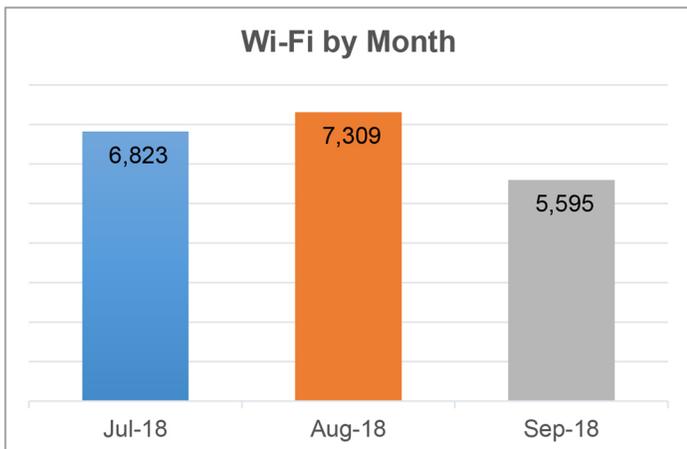
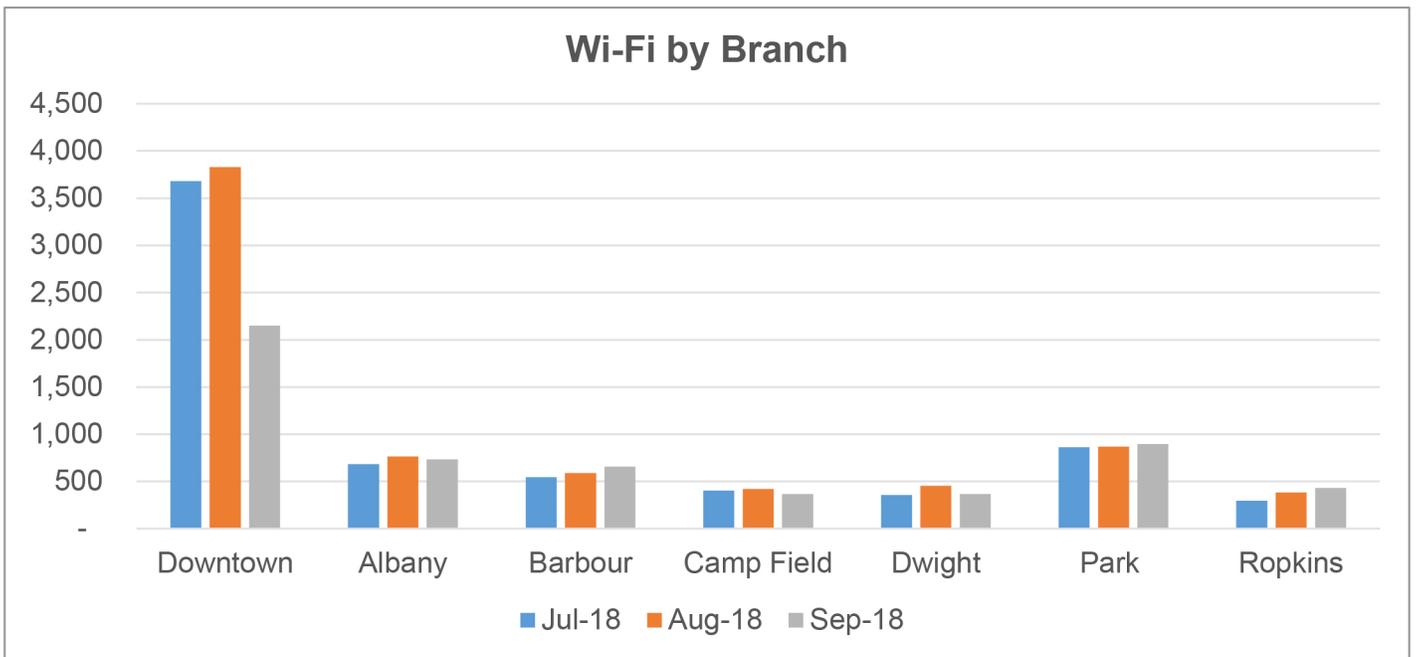
1st Quarter FY 2018 - 2019 July - September, 2018

PC USE	1st Quarter 2018-19				1st Q 2017-18	Difference	%
	Jul-18	Aug-18	Sep-18	Total	Total		
Downtown	6,494	7,102	5,995	19,591	18,797	794	4%
Albany	1,811	2,034	1,479	5,324	4,347	977	22%
Barbour	911	1,125	696	2,732	2,520	212	8%
Camp Field	1,357	1,223	928	3,508	3,902	(394)	-10%
Dwight	801	909	743	2,453	2,187	266	12%
Park	1,364	1,790	941	4,095	5,245	(1,150)	-22%
Ropkins	603	459	423	1,485	3,108	(1,623)	-52%
Total	13,341	14,642	11,205	39,188	40,106	(918)	-2%



1st Quarter FY 2018 - 2019
July - September, 2018

WI-FI	1st Quarter 2018-19				1st Q 2017-18	Difference	%
	Jul-18	Aug-18	Sep-18	Total	Total		
Downtown	3,681	3,828	2,149	9,658	9,801	(143)	-1%
Albany	682	766	734	2,182	1,594	588	37%
Barbour	544	589	656	1,789	779	1,010	130%
Camp Field	403	420	367	1,190	1,161	29	2%
Dwight	356	454	365	1,175	764	411	54%
Park	861	869	895	2,625	2,201	424	19%
Ropkins	296	383	429	1,108	829	279	34%
Total	6,823	7,309	5,595	19,727	17,129	2,598	15%



statistics: programs

Programs July -September FY 2017-18 vs FY 2018-19

FY 2017-18	1st Quarter	
Downtown	Programs	Attendance
American Place	93	1,521
Hartford History Center	25	638
Programming	77	6,437
Youth Department	203	5,892
YOUmedia	149	773
Totals	547	15,261

FY 2018-19	1st Quarter	
Downtown	Programs	Attendance
American Place	175	1,927
Hartford History Center	31	671
Programming	79	2,346
Youth Department	146	3,665
YOUmedia	110	887
Totals	541	9,496

FY 2017-18	1st Quarter	
Branches	Programs	Attendance
Albany Adult	-	-
Albany Youth	88	2,782
Barbour Adult	45	250
Barbour Youth	29	386
Camp Field Adult	2	10
Camp Field Youth	78	1,543
Dwight Adult	5	173
Dwight Youth	22	220
Park Adult	6	306
Park Youth	81	1,114
Ropkins Adult	9	184
Ropkins Youth	150	2,490
Library on Wheels	89	1,429
Totals	604	10,887

FY 2018-19	1st Quarter	
Branches	Programs	Attendance
Albany Adult	16	309
Albany Youth	127	3,057
Barbour Adult	22	245
Barbour Youth	115	1,985
Camp Field Adult	12	95
Camp Field Youth	108	2,891
Dwight Adult	13	120
Dwight Youth	92	1,194
Park Adult	15	81
Park Youth	115	1,699
Ropkins Adult	-	-
Ropkins Youth	109	1,903
Library on Wheels	106	1,872
Totals	850	15,451

FY 2017-18	1st Quarter	
Hartford Public Library (Includes Downtown & Branches)	Programs	Attendance
American Place	122	1,662
Hartford History Center	25	638
Programming	115	7,219
Youth Department	674	15,149
YOUmedia	215	1,480
Totals	1,151	26,148

FY 2018-19	1st Quarter	
Hartford Public Library (Includes Downtown & Branches)	Programs	Attendance
American Place	203	2,091
Hartford History Center	32	671
Programming	128	3,032
Youth Department	831	16,807
YOUmedia	197	2,346
Totals	1,391	24,947

1Q FY 2018-2019		
	Program	Attendance
OWL Program	37	322

	Programs	Attendance
FY 2017-18 (Jul. - Sep.)	1,151	26,148

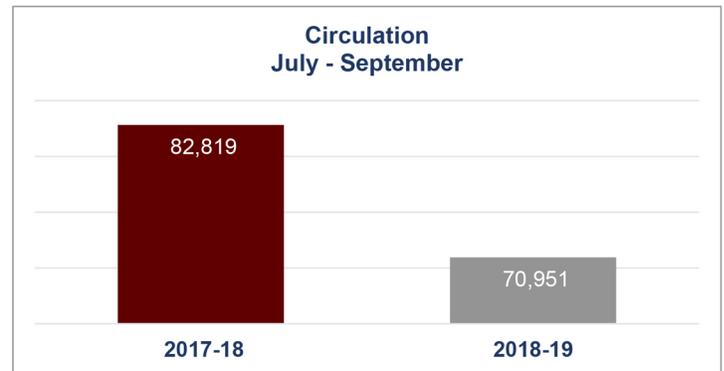
	Programs	Attendance
FY 2018-19 (Jul. - Sep.)	1,428	25,269

statistics: 1st quarter totals

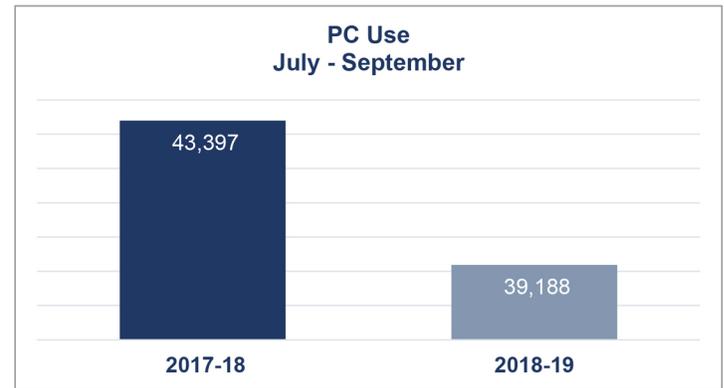
	2017-18	2018-19
TOTAL VISITS	Jul. - Sep.	Jul. - Sep.
Downtown	119,221	111,770
Albany	22,882	41,123
Barbour	7,322	13,074
Blue Hills	5,690	-
Camp Field	15,738	13,579
Dwight	11,311	13,372
Goodwin	9,299	-
Mark Twain	328	-
Park	21,928	14,246
Ropkins	10,400	8,671
TOTAL VISITS	224,119	215,835



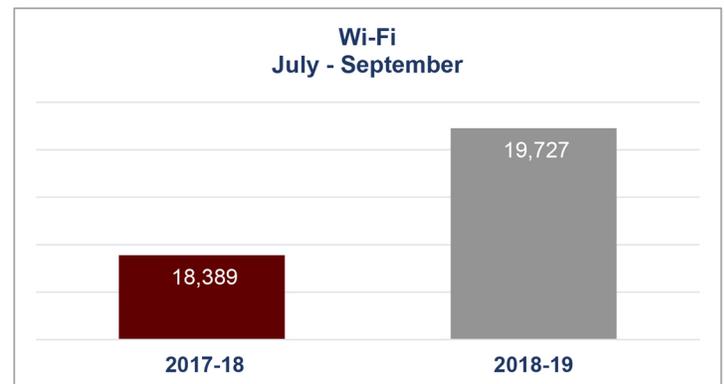
	2017-18	2018-19
TOTAL CIRCULATION	Jul. - Sep.	Jul. - Sep.
Downtown	50,512	46,422
Albany	5,381	4,907
Barbour	3,249	3,455
Blue Hills	1,318	-
Camp Field	5,185	4,777
Dwight	4,764	4,810
Goodwin	4,297	-
Mark Twain	419	-
Park	5,204	4,689
Ropkins	2,490	1,891
TOTAL CIRCULATION	82,819	70,951



	2017-18	2018-19
TOTAL PC USE	Jul. - Sep.	Jul. - Sep.
Downtown	18,797	19,591
Albany	4,347	5,324
Barbour	2,520	2,732
Blue Hills	1,553	-
Camp Field	3,902	3,508
Dwight	2,187	2,453
Goodwin	1,514	-
Mark Twain	224	-
Park	5,245	4,095
Ropkins	3,108	1,485
TOTAL PC USE	43,397	39,188



	2017-18	2018-19
TOTAL WI-FI	Jul. - Sep.	Jul. - Sep.
Downtown	9,801	9,658
Albany	1,594	2,182
Barbour	779	1,789
Blue Hills	710	-
Camp Field	1,161	1,190
Dwight	764	1,175
Goodwin	550	-
Mark Twain	-	-
Park	2,201	2,625
Ropkins	829	1,108
TOTAL WI-FI	18,389	19,727



NOTE: The 1st Quarter statistics are only comparing the branches that are opened now. The Year To Date statistics includes the complete 1st Quarter of FY 2017-18, which means that it includes Blue Hills, Goodwin and Mark Twain.

statistics: municipal IDs

Municipal ID's Breakdown FY 2018 - 2019

Month	Downtown	Albany	Park	Total ID's	Redo
July	25	5	9	39	0
August	36	2	0	38	0
September	20	0	0	20	0
October				0	
November				0	
December				0	
January				0	
February				0	
March				0	
April				0	
May				0	
June				0	
Total	81	7	9	97	0

FY 2017-18
160
89
61
32
52
61
62
37
37
37
48
46
722

	Downtown	Albany	Park	Hurricane Relief	Total FY 17
FY 2017-18	562	27	39	94	722
YTD	1043	43	48	94	1,228

Redo
47
67

Note:

Municipal ID's start date: May 22, 2017

	Downtown	Albany	Park	Total	Redo
May-17	80	0	0	80	0
Jun-17	320	9	0	329	20
Total	400	9	0	409	20