## **Museum Key How To**

When you visit the Museum Key landing page, you will need to choose to search for a pass by museum or by date.



If you choose "by museum" you will see a full list of our available museums. The printer icon indicates that the pass is printable for you to bring to the museum for entry. If you click on "learn more" (Learn More you will be able to see the terms and

conditions for each pass.



If you choose "by date," you will see a calendar appear.



If you click on the plus mark beneath the date • another screen will show you all of the available passes for that specific date. If any of them are grey, it means that pass is not available for that specific date (i.e. may be closed).

| HARTFORD<br>PUBLIC LIBRARY   |  |  |
|--|--|--|
| Which museum would you like to check for<br>Tuesday January 14, 2025                       |  |  |
| American Clock and Watch<br>Museum<br>Manun Classi<br>O Learn More                         |  |  |
| The Carousel Museum and<br>Museum of Fire History<br>Museum Casel                          |  |  |
| The Children's Museum in West<br>Hertford & Roaring Brook Nature<br>Center<br>Museu Closed |  |  |
| Connecticut Museum of Culture<br>and History<br>OLearn More                                |  |  |

When you choose a museum, you will be asked what branch you want to reserve your pass from. Since they are printable passes, you will want to click on Printable passes.



Then, you'll be asked to enter your library card number. This will only accept HPL cards. For **Boundless card holders**, the MuseumKey system will not recognize your Student ID number. Please call the library directly and a staff member can reserve a pass for you. Non-residents cannot reserve passes in advance but may check out a pass for same day use by calling or visiting the library.

| HARTFORD<br>PUBLIC LIBRARY | Printable Passes |
|----------------------------|------------------|
| What is your card number?  |                  |
| Library Card Number        |                  |
| Next Step                  |                  |
|                            |                  |

Now that you are in the final steps of reserving your pass, you will need to enter your phone number (required) and email (optional). You will only receive automated confirmation and reminders through email- the phone # is just for library staff in case of an issue.

| HARTFOR<br>PUBLIC L | RD<br>IBRARY   | Printable Passes |
|---------------------|--|------------------|
|                     | Is this information about you correct?                             |                  |
|                     | Name<br>TEST, TEST<br>Card Number<br>22520030726897                |                  |
|                     | Phone * Email For confirmation & reminder                          |                  |
|                     | You will receive a confirmation and reminder email Yes - Next Step |                  |
|                     | No - Backup  |                  |

You will need to review the details of the pass and confirm. If correct, click "place reservation."

| HARTFORD<br>PUBLIC LIBRARY                      | Printable Passes                                    |  |  |
|---|---|--|--|
| One more step.<br>Does everything look correct? |   |  |  |
| Name<br>TEST, TEST                              | Museum<br>Connecticut Museum of Culture and History |  |  |
| Card Number<br>22520030726897                   | Date of Use<br>Tuesday January 14, 2025             |  |  |
| Phone<br>860-874-2432                           | Valid Until<br>Tuesday January 14, 2025             |  |  |
|   | Method<br>B Printable Pass                          |  |  |
| Yes - Place Reservation                         |   |  |  |
| No - 5  | tart Over   |  |  |

Finally, you'll see a confirmation check mark and a summary of the details of your pass.



If you click on "print pass" you will be shown another page for you to get a printable version of the pass. Click on "print this pass" Print this pass and a

printing dialogue should appear for you to directly print your pass.



To cancel a reservation, please contact the library and we will be able to assist you.