

In times of change and uncertainty, it is important to remind ourselves of who we and our core values, especially inclusivity. Hartford is made up of many nationalities, colors, and cultures. Our diversity makes us strong. We are proud of our immigrant communities and the many sacrifices they have endured to make Hartford their home. And we are committed to protecting the rights of all our residents, regardless of their immigration status.

This resource guide lists services available to all Hartford residents, including undocumented immigrants. When you use city services, employees will not ask about your immigration status, unless it is necessary to do their jobs. The City of Hartford serves all residents regardless of immigration status, race, ethnicity, ancestry, national origin, age, sexual orientation, gender, marital status, physical or mental disability, or religion.

RIGHTS OF IMMIGRANTS AND REFUGEES

The City of Hartford does not conduct immigration enforcement, except in criminal investigations. Hartford police will not ask about your immigration status or communicate your information to ICE officials, unless required by law. All Hartford residents, including undocumented immigrants, have a right to be free from discrimination, retaliation, and harassment in housing, public places, and the workplace.

For more information on the City's Commission on Refugee and Immigrant Affairs, go to http://bit.ly/2mj8OUE

IMMIGRATION SERVICES

Asylum Hill Multicultural Resource Center offers English conversation classes, housing referrals, health services, and employment assistance at the Asylum Hill Family Center, 60 Gillette Street. For information, call 860-244-9944.



311 INFORMATION

Hartford 311 is a toll-free, non-emergency call center to connect Hartford residents, businesses, and visitors to City services. Offices are open Monday through Friday, 8 am-5 pm, except holidays. The Hartford 311 welcome center is located at 550 Main Street, Ground Floor, Call 860-757-9311.

LEGAL SERVICES

Hartford Public Library's The American Place offers legal advice from Board of Immigration accredited attorneys, English as a Second Language classes, citizenship preparation, cultural navigators for new immigrants, free access to computers, and cultural programs that reinforce the "We Belong Here" mission. For information, call 860-695-6337 or go to http://bit.ly/2bQCa3E



EMERGENCY FOOD AND SHELTER

United Way's 211 service is a connection to food, housing, child care, after-school programs, elder care, crisis intervention, & utility assistance. Call 211 or go to 211ct.org

Catholic Charities in Hartford provides food, clothing, child care, utility assistance, emergency case management, and advocacy services. For information, call 888-405-1183.

Interval House provides emergency shelter for victims of domestic violence. For information, call 860-527-0050 or 844-831-9200 (Spanish), or go to http://intervalhouse.org/

HEALTH SERVICES

Low-cost emergency and non-emergency health care is available at public hospitals and clinics. Search 211.org or call 211.

- Charter Oak Health Center: 860-249-7400
- Community Health Services: 860-249-9625
- Planned Parenthood: 860-728-0203