

Internal Applicants Only

Public Services Director: Hartford Public Library seeks creative and flexible individual to support library services. Responsibilities: Reporting to the chief public services officer, the public services director is directly responsible for the public services operations at the Downtown Library and at the nine branches throughout the City. As the Library's principal customer service leader, the incumbent ensures superior customer service to the public, leadership of public services staff, information services, innovative programming, and technology services. The incumbent acknowledges and accepts the Library's vision, mission and core values, respects the Library's confidentiality policy and maintains the integrity of Hartford Public Library.

The incumbent performs professional, managerial, and administrative work of a highly responsible nature in directing and coordinating the activities of the library program. With considerable independent judgment, discretion, and initiative, the director develops library collections, plans, and implements services and activities to meet present and anticipated community needs.

Qualifications: Master's of Library Science Degree from an ALA accredited institution of higher learning; 3-5 years progressively responsible experience working preferably with public services ; 3-5 years management/supervisory experience; experience within a collective bargaining environment helpful; valid CT driver's license. [Full Job description](#) and application are available online at www.hplct.org or Administrative Offices, Hartford Public Library, 500 Main Street, Hartford, CT 06103. **Applications accepted till March 29, 2013.**