

Youth & Family Services Librarian

The Youth and Family Services Librarian is responsible for a variety of library services for youth from birth through age 19 and their families; helps plan and implement strategies for delivery of youth services throughout the library system; orders and promotes children's and teen materials (print and media) for the library system; participates in delivery, promotion, and evaluation of youth programs; creates and conducts tours and bibliographic instruction for children and their caregivers and teachers through our Boundless partnership with Hartford City Schools; works with and provides outreach to youth-serving city agencies, schools, and organizations; and assists in writing and implementing grants. This position also assists with routine library duties such as checking materials in and out, creating library cards, assisting with reference questions and reader's advisory. Supervises branch staff in the absence of the branch or senior manager. Required time on the public service desk each day. Works one evening a week, Saturdays in rotation, and a few Sundays a year.

Program Development & Delivery

- Plans, implements and evaluates library programs and services which fulfill the diverse educational, recreational and personal needs of local youth and their families
- Instructs youth and caregivers in information gathering, research skills and digital literacy skills
- Ensures youth customers who visit the branch are engaged in social and academic experiences
- Creates and conducts tours and bibliographic instruction for the public and community stakeholders
- Tracks statistics for programming and delivers reports as needed

Customer Service

- Provides prompt, welcoming, courteous and direct assistance to all patrons with basic information regarding use of library materials, equipment, and services
- Checks items in and out, creates library cards, and processes materials as needed
- Assists with providing reference services and readers' advisory
- Develops relationships with customers who frequent the branch
- Positively reflects Hartford Public Library's mission, vision, and values to staff and the public

Partnerships & Outreach

- Provides outreach to local community organizations and works with them to bring programming into the library
- Serves as liaison to assigned schools under the Boundless partnership with Hartford Public Schools
- Participates in community activities and meetings
- Maintains contacts with organizations and library customers in order to interpret the services and objectives of the library
- Responsible for building inclusive community engagement opportunities for customers, staff and community partners

Collection Acquisition & Utilization

- Ensures the library's collections include relevant print and digital resources aimed at the specific interests and needs of the youth and families in the community
- Develops and implements new strategies and methodologies to increase customer awareness of library resources and monitors the results achieved

QUALIFICATIONS

- Master's Degree in Library and Information Sciences from an ALA accredited institution required. Candidates completing M.L.I.S. degree will be considered.
- Minimum one-year experience working with youth required
- Must have the ability to work with a diverse population and effectively provide excellent customer service to a large number of customers simultaneously
- Ability to work independently and in a team environment
- Solid interpersonal, oral, and written communication skills
- Strong networking, facilitation and outreach skills
- Solid working knowledge of all MS Office suite and all Google applications
- Ability to prioritize and complete multiple tasks, and meet program deadlines
- Ability to establish and maintain effective working relationships with individuals and groups, both professional and non-professional, co-workers, management personnel, and the public
- Ability to create clear and concise reports, and to deliver them orally to a wide variety of audiences
- Bilingual abilities preferred

Appointment to Librarian and/Librarian Trainee will be based upon education

To Apply: Please email resume and cover letter to hpljobs@hplct.org and reference **Youth & Family Services Librarian** in the subject line of your email.