



The American Place
Hartford Public Library

Core Values of Libraries

- **Trust:** Libraries respect user privacy and confidentiality.
- **Professionalism:** Library services are provided by qualified information specialists.
- **Access/Democracy:** Libraries offer a neutral setting with free and equal access to information for all people.
- **Diversity:** Libraries value our nation's diversity and strive to reflect that diversity by providing a full spectrum of resources and services.

The American Place



Citizenship

- Naturalization preparation
- Teens4Citizenship
- Application support



Education

- ESL
- After-School English Club
- ABE/High School Completion



Workforce Readiness

- Servsafe
- Patient Care Assistant
- American Job Center



Building Relationships of Trust

- Coalition Building
- Community Dialogues
- Bridging Cultures Book Groups
- We Belong Campaign
- Cultural Navigator Volunteers



Effective Cultural Navigators

- Listen and draw out their mentees
- Interact with cultural sensitivity
- Are nurturers of possibilities
- Serve as “guides on the side”
- Tap their own established networks
- Show up

YouTube: Voices of Asylum Hill

*The Asylum Hill Neighborhood Association
and its Welcoming Committee in partnership
with Hartford Public Library gratefully
acknowledge the generous contribution of*

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